



Commercial  
Vehicles

## Car-Net.

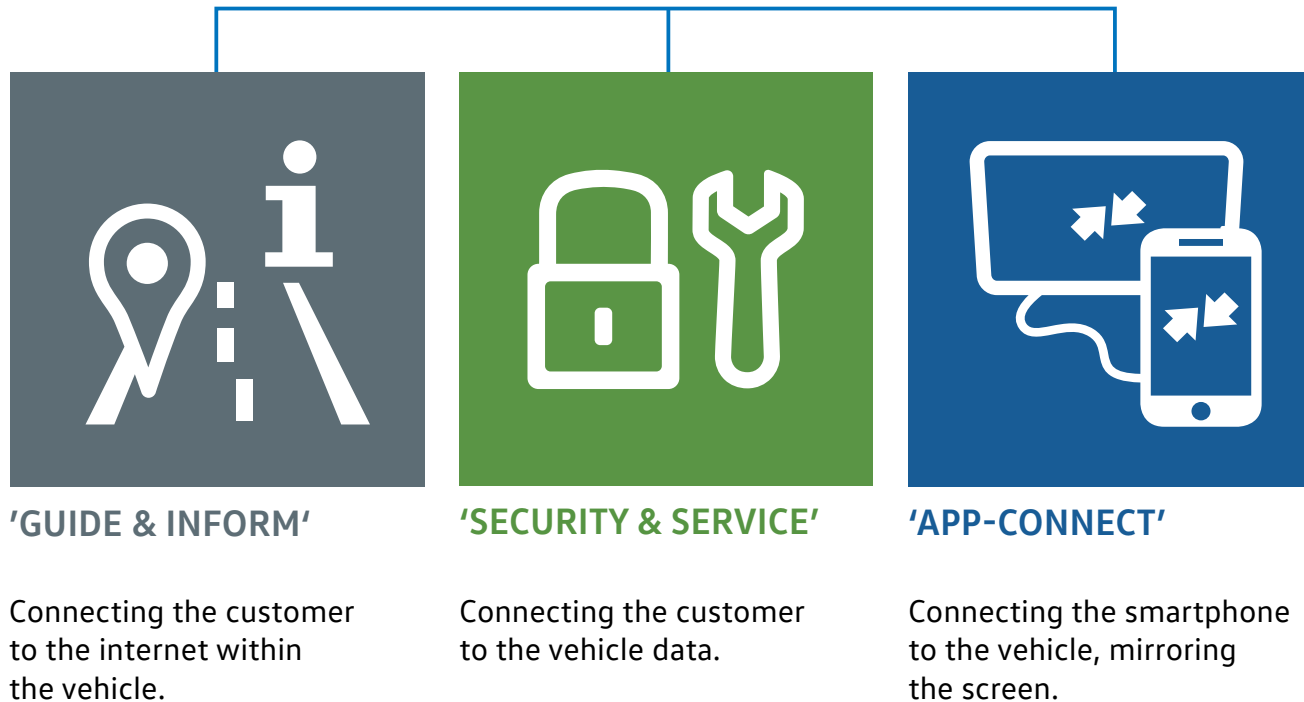
Mobile online services.



# Car-Net. Overview.



Volkswagen Commercial vehicles featuring Car-Net lets you stay connected to the internet, so the web is behind your steering wheel and you're always online. The system can be controlled via your phone or the touchpad in your infotainment system. So whether it's music you're after, news alerts, parking information or updates on your vehicle's health, Car-Net has got you covered.



# Car-Net. Availability.



**Caddy**



**Transporter**



**Crafter**



**Amarok**



'GUIDE & INFORM' \*

→ Standard on Highline  
→ Available as an option

→ Standard on Edition  
and Sportline  
→ Available as an option

→ Available as an option

→ Available as an option



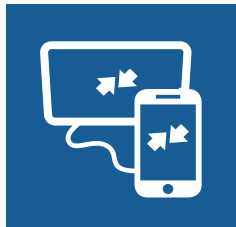
'SECURITY & SERVICE'

→ Not available

→ Not available

→ Available as an option

→ Not available



'APP-CONNECT'

→ Available as an option

→ Standard on Edition  
and Sportline  
→ Available as an option

→ Standard on Trendline  
→ Available as an option

→ Standard

\* Car-Net functionality will require an external data source. 'Guide & Inform' is only available in combination with Discover Navigation and includes 3-years Car-Net 'Guide & Inform' subscription.

'Security & Service' is only available in combination with Discover Navigation or Composition Media on selected models and includes 10-years Car-Net 'Security & Service' Basic and 1-year Car-Net 'Security & Service' Plus.

# Car-Net.










## 'Guide & Inform' function availability.



You can activate the online-based 'Guide & Inform' services via your navigation system. There are two types of service: a service that supports you directly in the vehicle and the other you configure remotely – either via the customer portal or via the Car-Net app. To use 'Guide & Inform' in the vehicle, simply generate a hotspot with your smartphone.



'GUIDE & INFORM'

 <b>PARKING INFO</b>	Helps you find car parks nearby and where available, information on prices and currently vacant spaces.
 <b>PERSONAL POI</b>	Import individual point-of-interest (POI) lists to your satellite navigation system via the Car-Net portal.
 <b>ONLINE TRAFFIC INFO</b>	Receive the latest information about your route, such as traffic congestion and roadwork updates. The traffic information data is continuously updated and displayed in colour on the navigation map, and the dynamic route guidance will keep you updated.
 <b>FUEL STATIONS</b>	Information on filling stations with the cheapest prices in your selected search area. You can sort by price or by distance for your convenience and can load destinations directly into your navigation system.
 <b>ONLINE DESTINATION IMPORT</b>	Using your smartphone or tablet and the Car-Net Portal, you can conveniently plan your journey, via either Google Maps™ or your Car-Net account, and send the destination details to your car's navigation system.
 <b>ONLINE ROUTE IMPORT</b>	
 <b>ONLINE POI SEARCH</b>	Allows internet searches via Google for special destinations so that you can access POI information such as opening hours and visitor reviews.
 <b>ONLINE NEWS</b>	Text and images from a variety of news sources with text-to-speech function, so you are kept up-to-date with what's happening in the news.
 <b>WEATHER UPDATES</b>	Gives you the latest weather for today, as well as weekly forecasts and a weather map for your chosen destination.

# Car-Net.

## 'Security & Service' function availability.

Car-Net 'Security & Service' is available for the Crafter and acts as your personal assistant. This function helps to support you and provide you with all the key information you need regarding your mobility. An integrated SIM-card provides continuous connectivity and interaction between the driver and vehicle.

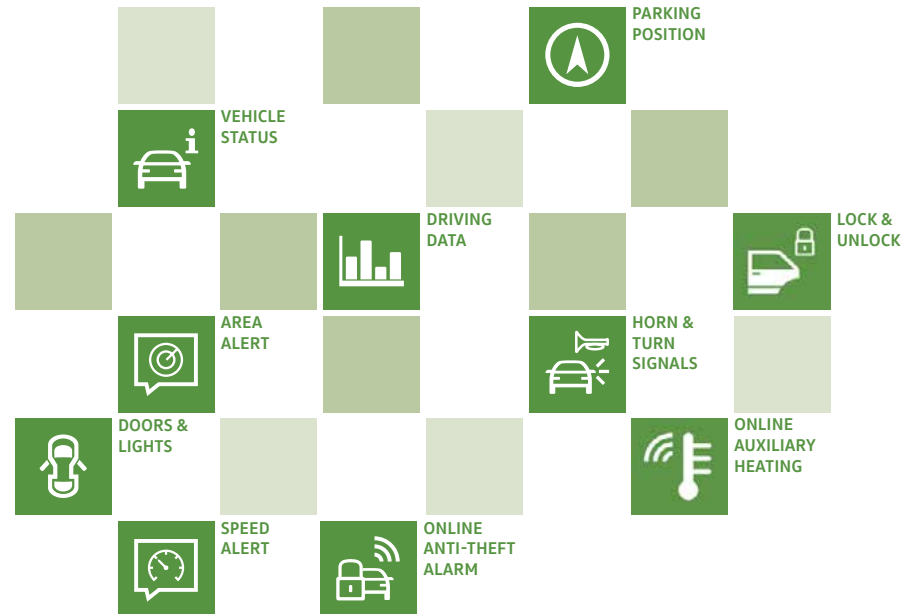


'SECURITY & SERVICE'

### 'SECURITY & SERVICE' – Basic 10 years



### 'SECURITY & SERVICE' – Plus 1 year



### Car-Net.

Current Crafter offers.

Car-Net with 'Security & Service' and Discover Navigation including 'Guide & Inform'.



Car-Net 'Security & Service' and Composition Media.



# Car-Net.

## 'Security & Service' customer benefits.



### 'SECURITY & SERVICE'



#### PARKING POSITION

##### Where is the vehicle?

The 'Parking Position' Service tells you where your Crafter is parked and, if necessary, the quickest way to get to it.



#### HORN & TURN SIGNALS

The horn and hazard warning lights can be used to find your Crafter faster by the Car-Net app with the 'Horn & Turn Signals' Service.



#### ONLINE ANTI-THEFT ALARM

##### Sit back and relax.

Your Volkswagen can look after itself. If an attempt is made to break into your Crafter, the 'Online Anti-Theft Alarm' will inform the Volkswagen Car-Net app on your smartphone or by email.



#### ONLINE AUXILIARY HEATING

NEW

##### More convenient, get in and drive off.

The driver can turn the heater on or off via the Car-Net app or the online Car-Net portal. They can set a specific time for the heater to come on so your Crafter is at an ideal temperature when their journey commences.



#### VEHICLE HEALTH REPORT

##### Knowing what the vehicle needs.

The 'Vehicle Health Report' may be prompted manually or automatically and displays any existing warning messages and service events due.



#### SERVICE SCHEDULING

When a service appointment is pending, your Volkswagen passes on all key data to your preferred Service partner, who will then contact you.



#### DOORS & LIGHTS

##### Peace of mind at all times.

With 'Doors & Lights', you can ascertain whether the doors of your Crafter are locked and the sidelights, as well as parking lights, are turned off. 'Lock & unlock' your Crafter by remote control and have the benefit of keyless access to the vehicle.



#### LOCK & UNLOCK

AVAILABLE SOON



#### DRIVING DATA

##### Always informed.

The 'Driving Data' feature analyses your driving style and provides information such as average fuel consumption.



#### VEHICLE STATUS

'Vehicle Status' displays a wide range of vehicle data, such as range or current mileage, directly on your smartphone.



#### SPEED ALERT

##### No need to worry.

With the 'Speed Alert' Service, you can activate selected speed limits that the driver of your vehicle should adhere to.



#### AREA ALERT

The 'Area Alert' Service keeps you in the picture. You get automatic notifications when your vehicle is being driven, or leaves certain areas at specified times.

# Car-Net.

## 'App-Connect' overview.



Using Android Auto and Apple CarPlay, the 'App-Connect' connects your Volkswagen with your smartphone, giving you access to special in-car versions of your apps.



'APP-CONNECT'

### androidauto

Android Auto from Google enables you to operate suitable apps safely from your smartphone while driving. With Google Voice, you operate everything by voice input, and you can listen to songs using Google Music or Spotify. Many other apps are also already supported. For further information, please visit the Google website.



### Apple CarPlay

With CarPlay from Apple, you can manage selected apps from your iPhone while on the move. The apps can be operated with all the ease that you've come to expect from an iPhone. Phone, news, music – everything at your fingertips. And, if you choose, you can even operate the system by voice control. For further information, please visit the Apple website.



'App-Connect' uses Apple CarPlay, which is available with iPhone 5 and above, or Android Auto, which is available with phones using Android 5.0 Lollipop or above and requires the download of the Android Auto app. Availability of applications differs by operating system and is dependent on approval by Apple or Google. An up-to-date list of approved apps is available on the relevant systems' websites. Permanent availability cannot be guaranteed as this is the responsibility of Apple and Google. Use of certain apps with 'App-Connect' will be subject to signal availability of the mobile network in your location and in-car usage may increase your mobile data usage. If using regularly, a mobile phone contract including an unlimited or high amount of data is recommended. Android Auto is a trademark of Google Inc. Apple CarPlay is a trademark of Apple Inc.

Register for Car-Net now.

