

# The Caddy Cargo Brochure



Commercial  
Vehicles



# The Caddy Cargo

## For whatever comes next

Image shown is for illustrative purposes only. Vehicle shown is not UK specification.





*The 5th generation Caddy Cargo is a new chapter for the Caddy range. It is more comfortable and capable than ever before thanks to Volkswagen’s latest modular (MQB) platform. The sleek, aerodynamic looks, combined with a range of petrol and diesel engines give it improved efficiency, and the latest twin-dosing AdBlue technology ensures that the Caddy meets the latest emissions standards. New technology also provides the latest connectivity, with audio and navigation touch-screens up to 10 inch, with We Connect preparation.*

*The Caddy Cargo’s higher and wider load bay can handle larger loads and for the first time, Euro pallets can be loaded widthways into the rear load bay.*

***The Caddy Cargo,  
for whatever comes next.***

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# Digitalised like never before

The Caddy Cargo is available as a fully digital vehicle – with outstanding technologies such as the optional Digital Cockpit and optional Discover Media or Discover Pro navigation infotainment systems.



- 01 Digital Cockpit.**

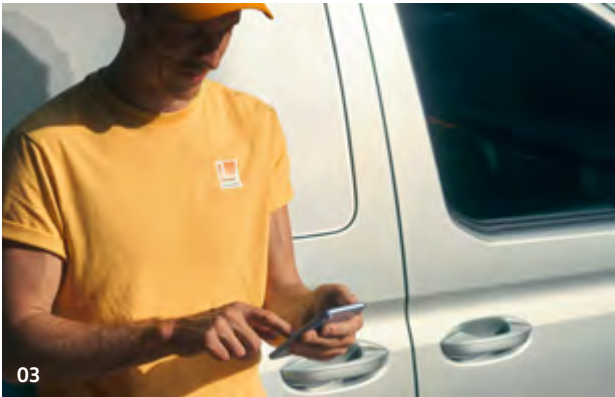
The Digital Cockpit provides a system that can be tailored to suit your exact preferences. The fully configurable, interactive TFT display replaces the standard analogue instrument cluster, displaying vehicle data and information on your dashboard.
- 02 Multifunction steering wheel.**

The multifunction steering wheel is particularly comfortable and intuitive to use. Direct control of many vehicle functions such as cruise control system or the infotainment system makes the driver's journey that little bit easier.
- 03 Voice control.**

Voice control is easily activated by saying the command "Hello Volkswagen". Voice control is possible for the radio, compatible smartphones as well as the air conditioning and navigation systems.

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- 01 Area Alert (We Connect Plus).**<sup>2,3</sup>  
Provides important information about your vehicle. As part of the We Connect Plus service, the Area Alert service issues an alert if a vehicle enters or leaves certain areas at defined times of day.
- 02 Online Destination Import (We Connect Plus).**<sup>2,3</sup>  
Saves valuable time when travelling. Alternatively to destination input in the navigation system, individual destinations can be sent to the vehicle with We Connect.
- 03 Wi-Fi hotspot.**<sup>1</sup>  
The streaming and internet option provides a large bandwidth for the mobile office. The integrated Wi-Fi hotspot connects up to eight devices with a stable Internet connection. Data plans can be purchased directly via the infotainment system.

1 Optional at extra cost.  
2 Available only in conjunction with a compatible infotainment system.  
3 To use We Connect services, you need to have a Volkswagen ID user account, and must log into We Connect with your username and password. In addition, a separate We Connect contract or We Connect Plus contract must be concluded online with Volkswagen AG. For We Connect Plus, you have 90 days from the handover of the vehicle to register the vehicle at [portal.volkswagen-we.com](https://portal.volkswagen-we.com) and use the services for the full duration of the agreed free period. Subject to an additional fee after expiry of the initial We Connect Plus service term.

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# We Connect and We Connect Plus.

## Your vehicle's technology, at your fingertips.

With Volkswagen We Connect<sup>1</sup> driving a van will now be even more digital. The We Connect<sup>1</sup> App connects your smartphone to the vehicle with an integrated eSIM card. To take advantage of these exclusive services, you can register today with the We Connect<sup>1</sup> Portal. Once your vehicle has been activated, you can access the full range of Mobile Online Services.

### We Connect<sup>1</sup>

- BREAKDOWN CALL**

In the event of a breakdown, we get to your location quickly. With 'Breakdown Call', you can call for breakdown assistance from your vehicle with the press of a button. The system will send your location and vehicle information directly to the AA Call Centre.
- PARKING POSITION**

The 'Parking Position' Service shows you where your car is located. If necessary, it can also show you the fastest way of getting to it.
- SERVICE SCHEDULING**

You drive – Volkswagen 'Service Scheduling' looks after the rest. As soon as your vehicle's service is due, a notification will automatically be sent to your chosen Volkswagen Van Centre, who will be in touch to book the service appointment with you.
- EMERGENCY CALL SERVICE**

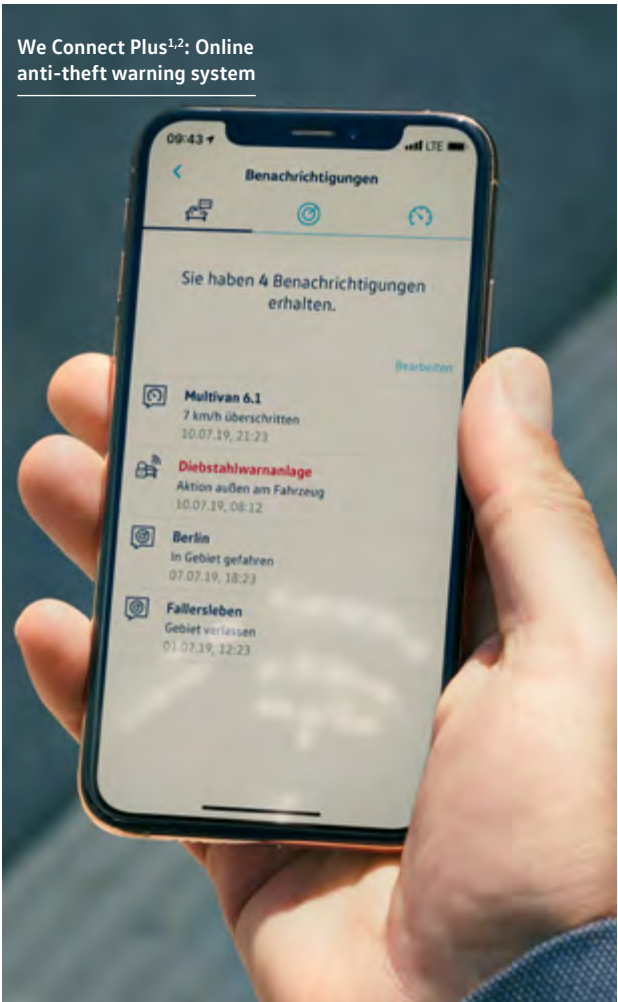
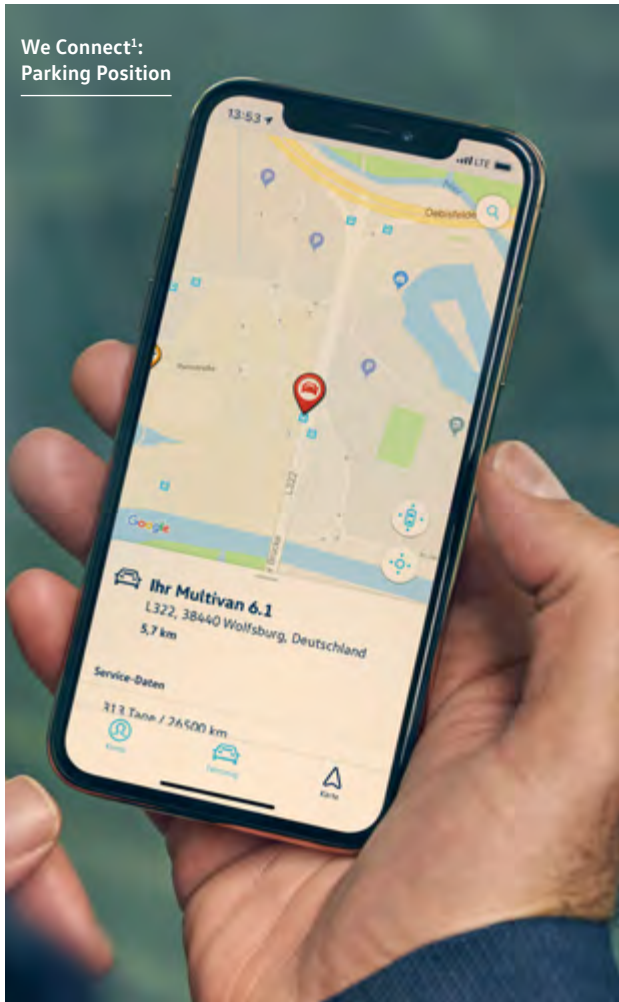
In the event of a serious accident, you can press the 'eCall' button to speak to the emergency services who will automatically dispatch help to your exact location or, in the event your vehicle is involved in an accident, they will contact you and will automatically dispatch help if you are not able to respond.

### We Connect Plus<sup>1,2</sup>

- LOCK & UNLOCK**

'Lock & Unlock' allows you to control the central locking system of your vehicle – using your smartphone, you can conveniently lock and unlock the doors and luggage compartment.
- ONLINE ANTI-THEFT ALARM<sup>3</sup>**

Sit back and relax – your vehicle can look after itself. If an attempt is made to break into the car, the 'Online Anti-Theft Alarm' will inform the We Connect app on your smartphone or by email.



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2 For the use of the Streaming and Internet based services and for the Wi-Fi hotspot, data packages can be purchased from Cubic Telecom, our mobile communications partner and used in the network coverage area within many European countries. You can find information on prices and supported countries at [www.vw.cubiclecom.com/en](http://www.vw.cubiclecom.com/en) Images shown are for illustrative purposes only.





# We Connect.

Your vehicle's technology, at your fingertips.

We Connect <sup>1</sup>	We Connect Plus <sup>1,2</sup>		
Automatic Accident Notification	Filling & Charging Stations		
Breakdown call	Horn & Turn Signals		
Doors & Lights	Internet Radio		
Driving Data	Lock & Unlock		
eCall Emergency System	Media Streaming <sup>3</sup>		
Emergency Call	Online Anti-theft Warning System <sup>3</sup>		
Parking Position	Online Map Update <sup>3</sup>		
Service Scheduling	Online Route Calculation <sup>3</sup>		
Vehicle Health Report	Online Route Search		
Vehicle Status	Online Traffic Information <sup>3</sup>		
	Online Voice Control		
	Parking Spaces		

	Commerce	Commerce Plus	Commerce Pro
We Connect	Optional with Composition Colour	Optional with Composition Colour	–
We Connect Plus – One year subscription	Optional with Composition Colour	Optional with Composition Colour	–
We Connect Plus – Two year's subscription	Optional with Discover Media Navigation	Optional with Discover Media Navigation	Standard <sup>1</sup>



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Discover Pro navigation system.



Discover Media navigation system

**Composition Colour radio system.** The standard system offers a 10-inch colour touch display, up to 4 loudspeakers, two USB-C ports in the centre console and a Bluetooth interface. The system supports We Connect<sup>1</sup> and We Connect Plus.<sup>1, 2</sup>

**Discover Media navigation system.** In addition to the functions of the Composition radio system, the standard system offers smartphone integration and in-built navigation. Standard on Commerce Pro models.

**Discover Pro navigation system.** In addition to the functions of the Discover Media navigation system, the system offers voice control, App-Connect Wireless, Streaming & Internet and We Connect Plus<sup>1, 2</sup> for two years. We Connect Upgrades<sup>3</sup> can also be optionally bought. The high-end system can also display a view of the navigation map on the Digital cockpit and permits Dynamic Road Sign Display.<sup>4</sup>

1 To use We Connect services, you need to have a Volkswagen ID user account, and must log into We Connect with your username and password. In addition, a separate We Connect contract or We Connect Plus contract must be concluded online with Volkswagen AG. For We Connect Plus, you have 90 days from vehicle handover to register the vehicle at portal.volkswagen-we.com in order to use the services for the full duration of the agreed complementary period. Only available in conjunction with a compatible infotainment system. 2 Subject to an additional fee after expiry of the initial We Connect Plus service term. 3 To use We Upgrade items, you need a Volkswagen ID user account, a valid We Connect contract and your legitimization as primary user, i.e. linking of your user account to the specific vehicle. In addition, the vehicle must have the technical functions and hardware equipment required for the respective "We Upgrade". The primary user can view the "We Upgrade" functions available for the respective vehicle in the web or in-car shop. 4 Within the system thresholds.

Images shown are for illustrative purposes only.



# Helping you to be a better driver



## Adaptive Cruise Control (ACC).<sup>1,2</sup>

Adaptive Cruise Control uses a front radar to measure the distance (up to 120 metres) and speed relative to vehicles driving ahead. It automatically regulates the pre-set distance. ACC also includes the Front Assist with City Emergency Braking System. This detects critical distances, warns of hazardous situations and when necessary, a speed of up to 18 miles per hour triggers emergency braking.



## Front Assist with Pedestrian Monitoring and City Emergency Braking System.<sup>1</sup>

Detects pedestrians, cyclists and vehicles in the direction of travel and alerts the driver to hazardous situations. If the driver doesn't react in time, the system responds with automatic emergency braking, and can even perform an evasive manoeuvre in critical driving situations.



## Parking sensors with Park Assist.<sup>1,2</sup>

As part of Park Assist, Parking sensors monitor the vehicle's sides and alerts you with visual and audible warnings if you're getting too close to other vehicles, pillars, walls or pedestrians.



## Emergency Assist.<sup>1</sup>

Enhances safety when the driver is incapacitated. The system initially reacts to inactivity by emitting a warning tone, vibrating, and then performing a safe braking manoeuvre.



## Traffic Sign Recognition.<sup>1,2</sup>

Detects road signs and informs the driver.

1 Within system thresholds. 2 Optional at extra cost.



# The driving force

Whether on the motorway, in the city or on a construction site: the Caddy Cargo can be ideally adapted to your driving profile. With a choice of diesel or petrol engines with the option of manual or DSG gearboxes and now 4MOTION all-wheel drive, you can have the Caddy Cargo that best suits your needs.



**01 Dual-clutch gearbox (DSG).**<sup>1,2</sup>  
No time for idling. The Caddy Cargo can be equipped with a 7-speed dual-clutch gearbox for fully automatic gear changes without any interruption in traction.

**02 4MOTION all-wheel drive.**<sup>1,2,3</sup>  
The all-wheel drive system automatically adapts power transmission to the wheels to best suit the driving situation and surface. This is the basis for optimum handling and driving performance, also when driving off-road.

**Improved emission control.**  
When two are better than one. Innovative twin dosing reduces the NOx emissions of TDI engines compared with the previous model. This is achieved by a targeted double injection of AdBlue® ahead of the two SCR catalytic converters arranged in series.

**Engines.**  
Give fuel more power. The four combustion engines of the Caddy Cargo are the most efficient and economical TSI and TDI engines that have ever been installed in a Caddy.



1 Optional at extra cost. 2 Not available for all engines. 3 Will be introduced at a later date. Images shown are for illustrative purposes only. Vehicles shown are not UK specification.



# A better way of mobile **working**

Sudden surprises at the work location are no longer a problem. The Caddy Cargo makes it easy to deal with all kinds of different tasks right away and on the spot.



01

**01 Back panel.<sup>1</sup>**  
Gives the front passenger seat a new job. When folded forward, the backrest becomes a writing surface with practical stowage options, a rubber band for securing large folders and a smartphone holder.



02

**02 230V socket.<sup>1</sup>**  
The central position on the partition in the cab is ideal for charging various devices such as laptops and tools in the cab.

**03 LED load compartment lighting.<sup>1</sup>**  
Reaches into even the darkest corner. The energy-saving LED technology protects the vehicle battery and ensures improved illumination of the entire load compartment.



03

<sup>1</sup> Optional at extra cost.  
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# Say goodbye **to stress**

Well-organised and relaxed through fast-paced everyday working life. The intelligently designed driver’s workplace in the Caddy Cargo impresses with practical details such as the wide stowage compartment.



**01 Open stowage compartment.** Can be used for many different purposes. The open stowage compartment in front of the windscreen is a versatile stowage area for documents and items that have to be easily accessible.

**02 ergoComfort seats for driver and front passenger.**<sup>1</sup> Protect your back thanks to extensive adjustment possibilities. The ergoComfort seats feature an electric 4-way lumbar support and cushion tilt adjustment. Standard on Commerce Plus and Pro models.

**03 Under seat drawer.**<sup>1</sup> Opens up more stowage space. The practical drawer is the ideal place for storing items such as a high-visibility waistcoat, torch and tow-rope in a fixed place – so that they are quickly accessible if needed.

**04 Direct-access key module.**<sup>2</sup> Knows the most important shortcuts. Frequently used functions such as assistance systems, climate control functions and parking systems can be selected directly via the buttons.

**Online Traffic Information (We Connect Plus).**<sup>2, 3, 4</sup> Reacts before any time is lost. On the basis of up-to-date traffic information from the Internet, the Online Traffic Information service warns the driver in good time about traffic disruptions, hazards or restricted visibility and automatically determines alternative routes.

1 Optional at extra cost.  
2 Available only in conjunction with a compatible infotainment system.  
3 To use We Connect services, you need to have a Volkswagen ID user account, and must log into We Connect with your username and password. In addition, a separate We Connect contract or We Connect Plus contract must be concluded online with Volkswagen AG. For We Connect Plus, you have 90 days from the handover of the vehicle to register the vehicle at portal.volkswagen-we.com and use the services for the full duration of the agreed free period.  
4 Subject to an additional fee after expiry of the initial We Connect Plus service term.

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# Built for big jobs

Tackle the tougher tasks of the day without any worries. Thanks to its build quality, rugged materials and innovative technology, the Caddy Cargo is ready to do practically anything you ask of it.



**01 Bulkhead.** The optimised convex shape of the partition extends into the load compartment and therefore creates plenty of shoulder room for both the driver and front seat passenger

**02 High roof load.** Optional roof rails with roof bars can accommodate up to 100 kg of payload.

**03 Lashing eyes.** The six folding lashing eyes secure heavy or awkward loads to the vehicle floor of the Caddy Cargo.

**04 Rubber floor cover option.** Increases safety thanks to a non-slip surface. The robust rubber floor covering can be simply washed clean in the event of any dirt or spillages.

**04 Wooden floor.<sup>1</sup>** Strong and durable. The particularly sturdy load area covering made of multi-bonded beech wood protects the vehicle floor and impresses with its water-resistant and non-slip surface.

**Robust interior.** Remains remarkably unaffected by daily use. The seat fabrics and trims in the vehicle interior are particularly robust and durable.

<sup>1</sup> Optional at extra cost.  
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# New strengths in every aspect

- AGR ergoComfort seats<sup>1</sup> with features such as 4-way lumbar support
- Armrests for the driver and front passenger seat<sup>1, 2</sup>
- Back panel<sup>1</sup> on folding front passenger seat, including features such as writing surface
- Durable and robust seat upholstery
- Modern driver assistance systems, such as Adaptive Cruise Control ACC 2.0 with Front Assist<sup>1, 3, 5</sup>

1 Optional at extra cost.  
2 Dependent on trim level. Standard on Commerce Pro models.  
3 Within the system's thresholds.  
4 Only available in combination with Towbar – removable and lockable and Composition Radio, Discover Navigation or Discover Navigation Pro.  
5 Only available in combination with leather trimmed multi-function steering wheel.

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**01 Tailgate with rear window.** Opens particularly smoothly and can also be used as a shelter in the rain thanks to its large opening height. The wide window cut-out extends the driver's field of visibility.

**02 Rear wing doors without windows.** The roof-high rear wing doors are split in the ratio  $\frac{2}{3}$  to  $\frac{1}{3}$  and have a maximum opening angle of around 180°.

**03 Partition with window and protective mesh.** The angled position of the window avoids reflections in the driver's field of vision. The mesh protects the window from damage as a result of abrupt braking manoeuvres, for example.

**04 Solid bulkhead.** Fully separates the load compartment from the cab.





Highlights of the

# Caddy Cargo Commerce



- Brake Assist system
  - eCall emergency system
  - Electrically adjustable door mirrors
  - Electronic parking brake – with auto hold function
  - Halogen main headlights with range control and daytime running lights
- Multi-function steering wheel
  - Rear parking sensors
  - Rear wing door without windows
  - Single near-side sliding door (SWB)
  - Twin near-side and off-side sliding doors (Maxi Commerce)

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Choose your trimline

# Commerce equipment

Starting from  
**£23,085<sup>†</sup>**

Please click here for more details.

WHEELS AND TYRES
16"x 6.5J Black steel wheels with wheel trims
Tyre mobility kit in lieu of spare wheel:12-volt compressor and tyre sealant
Tyre pressure monitor
EXTERIOR
Rear wing door without window aperture
Halogen H7 twin headlights
Separate daytime running light with automatic headlight control
Black door mirrors and handles
Black front and rear bumpers
Heat insulating windscreen
Roof rails preparation
Single near-side sliding door (Caddy)
Twin near-side and off-side sliding doors (Caddy Maxi)
AUDIO AND COMMUNICATIONS
Composition Colour 10.4" infotainment system
DAB - Digital radio
Bluetooth - Mobile phone interface
2 speakers (passive)

CARGO AREA
Bulkhead - without window
6 lashing rings in load compartment
CAB AREA
Seat trim covers in fabric
Cruise control including speed limiter
Electric parking brake with Auto Hold function
Decorative inserts, beige birch vein
Lockable glove compartment door, with light
Exterior mirrors: power-adjustable
Manual height adjustment for front seats
Electric front windows
Rubber floor covering in cab
Interior light in headliner
Multi-function steering wheel
Electronically controlled heating system
Dimming breakaway interior rear-view mirror
Reach and rake adjustable steering column
Sun visors, with ticket pocket on driver side
Speed-related variable steering assist (Servotronic)

SAFETY AND SECURITY
Anti-theft alarm system, interior monitoring, backup horn, and towing protection
Autonomous Emergency Braking Front Assist with Pedestrian and Cyclist Monitoring
Lane Assist
Car2X
Intelligent speed assist
Rear parking sensors
Emergency call control unit with eCall
Driver alert system
Electronic engine immobiliser
Start-stop system with regenerative braking
3-point seat belts in front, with pretensioner and height adjustment
Driver and front passenger airbag with front passenger airbag deactivation
Side and curtain airbags for driver and front passenger
Anti-lock Braking System (ABS)
Automatic hazard light activation under emergency braking
Automatic Post-Collision Braking System
Brake Assist
Windscreen wiper with variable intermittent delay and wash-wipe system
Remote central locking, interior locking and two remote keys
Windscreen wiper with variable intermittent delay and wash-wipe system
Electronic Breakforce Distribution (EBD)
Electronic Differential Lock (EDL)
Electronic Stabilisation Programme (ESP)
Engine Drag Torque Control (MSR)
Traction Control System (TCS)



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Highlights of the

# Caddy Cargo Commerce Plus



- Armrest for driver's seat
- Body-coloured bumpers
- Climatic air conditioning system – manual in cab
- Leather trimmed multi-function steering wheel
- Manual height adjustment for front seats and seat cushion angle and depth adjustment on driver's seat
- Electrically-adjustable lumbar support for driver's seat
- Sun visors with vanity mirror



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Highlights of the

# Caddy Cargo Commerce Pro



- 16 inch alloy wheels
- Armrest for driver's and passenger's seat
- Discover Media navigation system with 10 inch colour touch-screen and 4 speakers
- Exterior mirrors, power-folding, power-adjustable and heated
- Gloss black painted exterior mirror housings, body-coloured door handles and Silver coloured sliding door rail
- LED rear tail lights
- Parking sensors, front and rear
- We Connect Plus<sup>1</sup> preparation

<sup>1</sup> To use We Connect services, you need a Volkswagen ID user account and must log in to We Connect with your user name and password. A separate We Connect contract or We Connect Plus contract will also need to be made online with Volkswagen AG. For We Connect Plus you have 90 days after the handover of the vehicle to register the vehicle at [www.portal.volkswagen-we.com](http://www.portal.volkswagen-we.com) and can use services free during this time.

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Detailed information regarding tyre efficiency labelling and technical specifications on all potential tyre fitments can be found by visiting the Volkswagen Commercial Vehicles online car configurator at [www.volkswagen-vans.co.uk/en/configurator.html](http://www.volkswagen-vans.co.uk/en/configurator.html)



Equipment in addition to Commerce

# Commerce Plus equipment

EXTERIOR
Body-coloured bumpers
CAB AREA
Air conditioning - manual in the cab
Leather multi-function steering wheel
Storage compartments under driver and front passenger seats
Armrest for drivers seat
ergoComfort seat: Manual height adjustment for front seats and seat squab inclination and depth adjustment on drivers seat
Power lumbar for drivers seat & manual lumbar for passenger seat
Sun visors with vanity mirror
AUDIO AND COMMUNICATIONS
Audio and communications

Starting from  
**£23,890†**

Please click here for more details.



Equipment in addition to Commerce Plus

# Commerce Pro equipment

WHEELS AND TYRES
16"x 6.5J "Wien" Silver alloy wheels (SWB)
Locking wheel bolts
Parking sensors, front and rear
EXTERIOR
Gloss black painted exterior mirror housings, body-coloured door handles and Silver sliding door rail
Heated windscreen
LED rear tail lights
CAB AREA
Armrest for both seats
Exterior mirrors, power folding
Heated front seats or driver and front passenger
Heated washer nozzles
SAFETY AND SECURITY
Parking sensors - front and rear
Rear view camera
AUDIO AND COMMUNICATIONS
Navigation system "Discover Media" with 25.4-cm (10-inch) colour touch screen with 4 speakers
We Connect Plus¹ Preperation
Digital Cockpit
Keyless go without SAFELOCK
Wireless app-connect

Starting from  
**£27,385†**

Please click here for more details.



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# Technical information

## Engine data

Engine specifications	2.0TDI 75PS	2.0TDI 102PS	2.0TDI 122PS	1.5TSI 116PS	1.5 TSI eHybrid 150PS
Engine type	Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler	Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler	Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler	Petrol, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler	Petrol, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler
High voltage battery	–	–	–	–	19.7kWh lithium-ion
Mixture preparation/injection method	Common-rail, direct injection	Common-rail, direct injection	Common-rail, direct injection	Petrol, direct injection	Petrol, direct injection
EU exhaust emission standard	Euro 6d-ISC-FCM (AQ)	Euro 6d-ISC-FCM (AQ)	Euro 6d-ISC-FCM (AQ)	Euro 6d-ISC-FCM (AQ)	Euro 6 EA
Number of cylinders	4	4	4	4	4
Cubic capacity	1,968cc	1,968cc	1,968cc	1,498cc	1,498cc
Output, PS at rpm	75 at 2,250	102 at 2,750-4,250	122 at 2,750-4,250	116 at 5,000-6,000	150 at 5,000-6,000
Torque, max. Nm at rpm	250 at 1,375-2,000	280 at 1,500-2,500	320 at 1,600-2,500	220 at 1,500-3,000	250 at 1,500-3,000
Fuel tank capacity	50 litre	50 litre	50 litre	50 litre	50 litre
AdBlue® capacity	15 litre	15 litre	15 litre	–	–
Diesel Particulate Filter [DPF]	●	●	●	–	–
6-speed manual gearbox	●	●	●	●	●
7-speed dual clutch gearbox [DSG]	–	–	○	○	–
Front-wheel drive	●	●	●	●	●
Alternator	140 A	140 A	140 A	140 A	60 A
Battery	70 Ah (420 A)	70 Ah (420 A)	70 Ah (420 A)	59 Ah (320 A)	59 Ah (340 A)

● Standard   ○ Available   – Not available.

Volkswagen Commercial Vehicles is currently working on further developing the Caddy. Due to the current supply situation with semiconductors and the existing order bank, we cannot deliver Caddy models ordered now before the second quarter of 2024. According to our current plans, we will already be producing the further developed version of the Caddy at this time. As a result, we will not be able to deliver the vehicle illustrated in the configurator, or described in the contract at the time of order. The vehicle supplied will be the further developed model of the Caddy instead.

The WLTP (Worldwide Harmonised Light Vehicle Test Procedure) consumption and range of the new Caddy are not yet available and may deviate from the currently stated value for the existing model. Please contact your Van Centre for more information as and when it becomes available.



# Fuel consumption, performance and emissions

1 These vehicles are WLTP (Worldwide Harmonised Light-Duty Vehicles Test Procedure) type approved vehicles. Figures shown are for comparability purposes; only compare fuel consumption and CO<sub>2</sub> figures with other vehicles tested to the same technical procedures. These figures may not reflect real life driving results, which will depend upon a number of factors including the accessories fitted (post-registration), variations in weather, driving styles and vehicle load. Data correct at 01.04.2023. Figures quoted are for a range of configurations (including non-UK) and are subject to change due to ongoing approvals/changes. Please consult your authorised Volkswagen Van Centre for further information.

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Design	Infotainment and connectivity	Assistance systems	Engines	Equipment	Technical information	Model pricing	Optional equipment	Finance, insurance and servicing
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Fuel consumption, performance and emissions (continued)

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Design	Infotainment and connectivity	Assistance systems	Engines	Equipment	Technical information	Model pricing	Optional equipment	Finance, insurance, servicing and warranty
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## Technical information

### Weights (continued)

Engine/transmission		Gross vehicle weight <sup>1</sup> , kg	Axle load limit, front/rear, kg	Trailer weight braked 12%/unbraked, kg	Gross train weight, kg	Unladen weight <sup>2</sup> , kg	Payload <sup>3</sup> , kg
SWB Commerce Pro							
C20	2.0TDI 102PS 6-speed manual	2,220	1,130 / 1,240	1,500 / 740	3,720	1,554	666
	2.0 TDI 122PS 7-speed DSG	2,250	1,160 / 1,240	1,500 / 750	3,750	1,590	660
	1.5TSI 116PS 7-speed DSG	2,150	1,090 / 1,210	1,500 / 720	3,650	1,519	631
	1.5 TSI eHybrid 150PS 6-speed DSG	2,400	1,200 / 1,410	1,500 / 750	3,900	1,765	635
Maxi Commerce Pro							
C20	2.0TDI 102PS 6-speed manual	2,300	1,170 / 1,330	1,500 / 750	3,800	1,616	684
	2.0TDI 122PS 7-speed DSG	2,350	1,200 / 1,330	1,500 / 750	3,850	1,652	698
	1.5TSI 116PS 7-speed DSG	2,250	1,140 / 1,310	1,500 / 750	3,750	1,571	679
	1.5 TSI eHybrid 150PS 6-speed DSG	2,500	1,230 / 1,430	1,400 / 750	3,900	1,830	670

1 These vehicles are WLTP (Worldwide Harmonised Light-Duty Vehicles Test Procedure) type approved vehicles. Other factors including Gross Vehicle Weight, trimline, extra equipment, options and accessories (wheels, tyres, etc.) may change vehicle parameters such as the weight, rolling resistance of the tyres and the aerodynamics and thus influence the fuel consumption, CO<sub>2</sub> emissions and driving performance values.

2 Unladen weight includes approximately 90% fuel load and 75kg for driver.

3 Payload = gross vehicle weight minus unladen weight. Quoted weights are for vehicles with standard specification. Unladen weight and payload may be influenced by trimline, factory options and Van Centre fitted accessories. Please contact your local Volkswagen Van Centre for more details.

Roof load limit: 100kg. Trailer nose weight: 80kg.

Volkswagen Commercial Vehicles is currently working on further developing the Caddy. Due to the current supply situation with semiconductors and the existing order bank, we cannot deliver Caddy models ordered now before the second quarter of 2024. According to our current plans, we will already be producing the further developed version of the Caddy at this time. As a result, we will not be able to deliver the vehicle illustrated in the configurator, or described in the contract at the time of order. The vehicle supplied will be the further developed model of the Caddy instead.

The WLTP (Worldwide Harmonised Light Vehicle Test Procedure) consumption and range of the new Caddy are not yet available and may deviate from the currently stated value for the existing model. Please contact your Van Centre for more information as and when it becomes available.



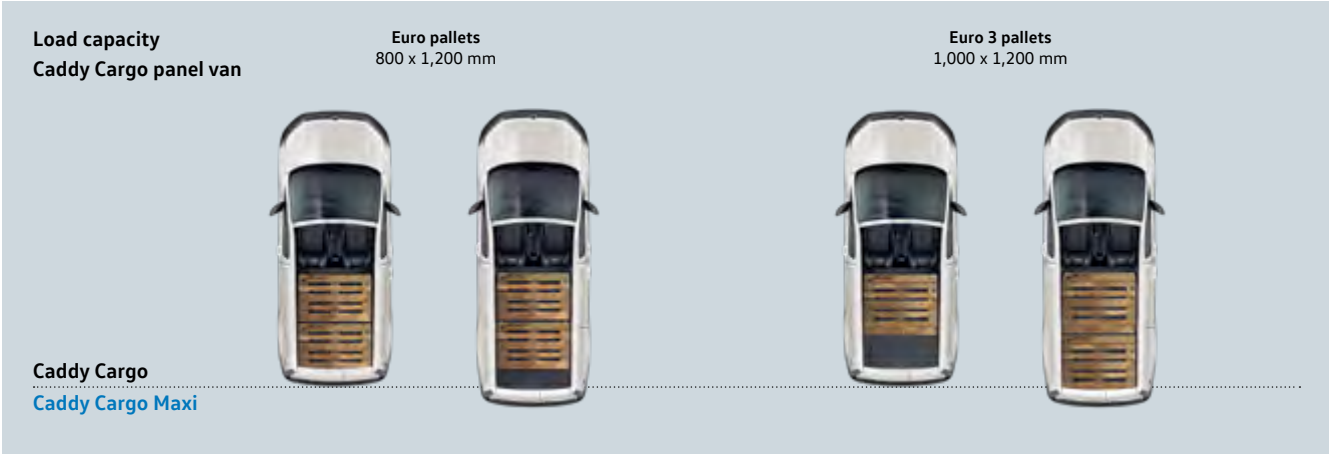
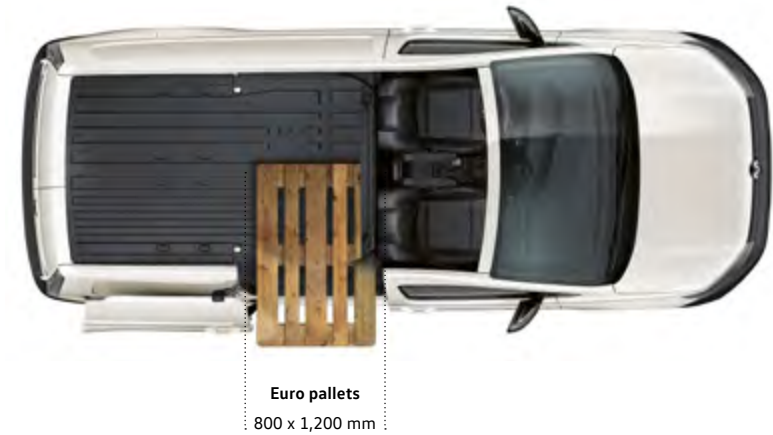
# Technical information

## Dimensions



Dimensions <sup>1</sup>	Caddy Cargo	Caddy Cargo Maxi
<b>Load compartment</b>		
Volume <sup>2</sup> in m <sup>3</sup>	3.1	3.7
Width x height in mm	1,614 x 1,272 <sup>3</sup>	1,614 x 1,275 <sup>4</sup>
<b>Sliding door</b>		
Width x height in mm	703 x 1,096	846 x 1,096
<b>Rear wing door</b>		
Width x height in mm	1,234 x 1,122	1,234 x 1,122
<b>Tailgate</b>		
Width x height in mm	1,234 x 1,130 <sup>5</sup>	1,234 x 1,130 <sup>5</sup>
<b>Turning circle</b>		
mm	11,400	12,100

Wider Maxi sliding door (846 x 1,095 mm) for Caddy Cargo Maxi<sup>1</sup>



■ Caddy Cargo ■ Caddy Cargo Maxi  
Dimensions in mm<sup>1</sup>

1 Please note that these are approximate values and the dimensions may differ due to manufacturing tolerances. 2 In accordance with VDA /SAE measuring method. 3 Maximum load compartment height. Loading height without floor covering 1,259 mm. 4 Maximum load compartment height. Loading height without floor covering 1,264 mm. 5 With roof aerial. 6 Measured at the floor height of the vehicle Images shown are for illustrative purposes only. Vehicles shown are not UK specification.

# Model pricing

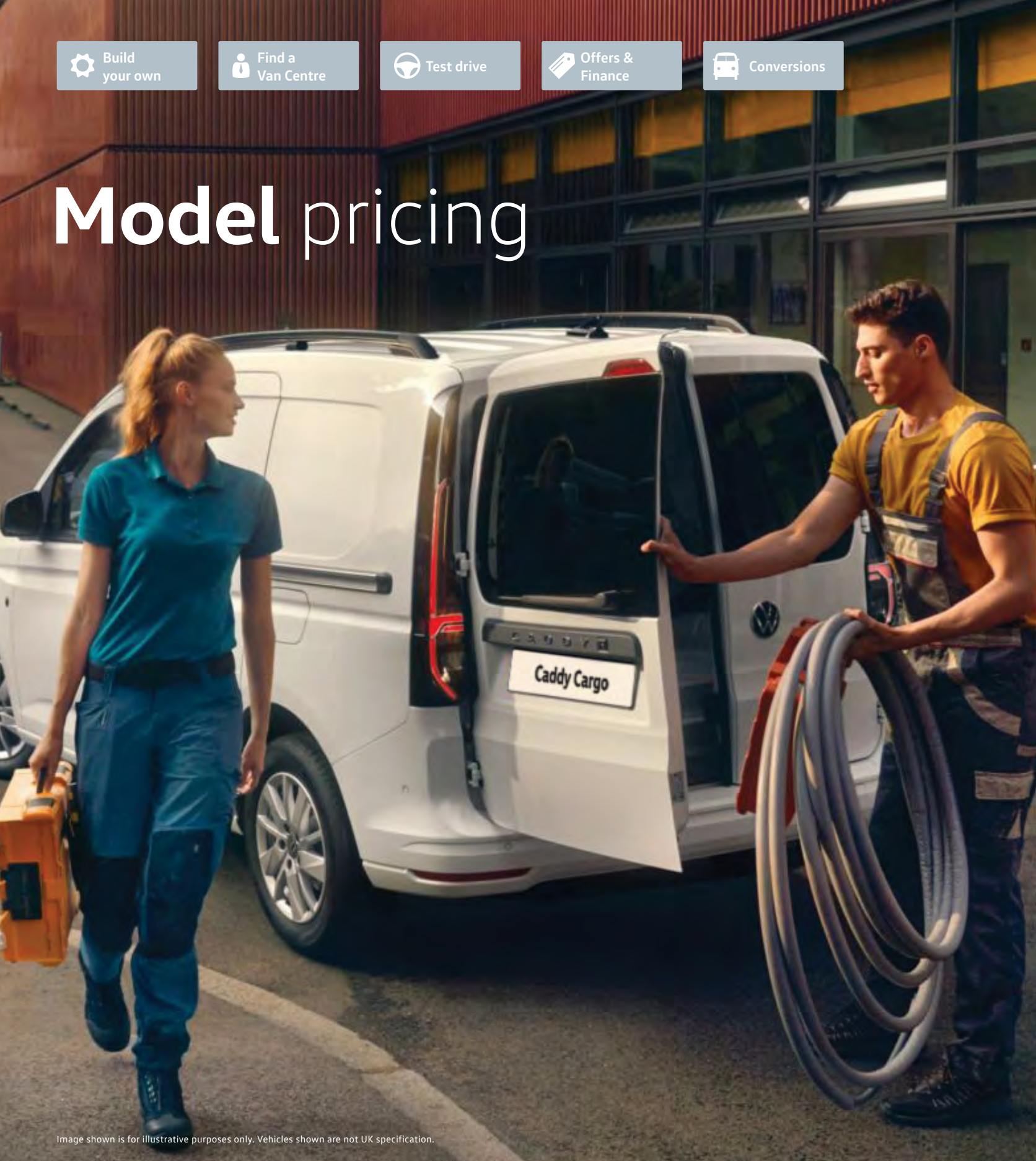


Image shown is for illustrative purposes only. Vehicles shown are not UK specification.

**\*Manufacturer's on the road (OTR) package.**

Delivery to Van Centre	£835.00
Number plates	£20.00
VAT	£171.00
First registration fee	£55.00
Vehicle exercise duty (VED) 1st year	£345.00
<b>Basic OTR price (exc. VAT)</b>	<b>£1,255.00</b>
Total OTR price (inc. VAT)	£1,426.00

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# Caddy Cargo model prices

Trimline	Engine/transmission	Basic exc. VAT	Total inc. VAT	Total RRP inc. OTR* exc. VAT	Total RRP inc. OTR* inc. VAT
SWB Commerce					
C20	2.0TDI 75PS 6-speed manual	£23,185.00	£27,822.00	£24,440.00	£29,248.00
	2.0TDI 102PS 6-speed manual	£24,160.00	£28,992.00	£25,415.00	£30,418.00
	1.5TSI 116PS 6-speed manual	£23,085.00	£27,702.00	£24,340.00	£29,128.00
	1.5 TSI eHybrid 150PS 6-speed DSG	£27,180.00	£32,616.00	£28,435.00	£34,042.00
Maxi Commerce					
C20	2.0TDI 102PS 6-speed manual	£25,590.00	£30,708.00	£26,845.00	£32,134.00
	1.5TSI 116PS 6-speed manual	£24,515.00	£29,418.00	£25,770.00	£30,844.00
	1.5 TSI eHybrid 150PS 6-speed DSG	£28,610.00	£34,332.00	£29,865.00	£35,758.00
SWB Commerce Plus					
C20	2.0TDI 102PS 6-speed manual	£24,965.00	£29,958.00	£26,220.00	£31,384.00
	2.0TDI 122PS 7-speed DSG	£27,900.00	£33,480.00	£29,155.00	£34,906.00
	1.5TSI 116PS 6-speed manual	£23,890.00	£28,668.00	£25,145.00	£30,094.00
	1.5 TSI eHybrid 150PS 6-speed DSG	£27,985.00	£33,582.00	£29,240.00	£35,008.00
Maxi Commerce Plus					
C20	2.0TDI 102PS 6-speed manual	£26,395.00	£31,674.00	£27,650.00	£33,100.00
	2.0TDI 122PS 7-speed DSG	£29,320.00	£35,184.00	£30,575.00	£36,610.00
	1.5 TSI eHybrid 150PS 6-speed DSG	£29,415.00	£35,298.00	£30,670.00	£36,724.00

\* Please [click here](#) for more details on manufacturer's on the road (OTR) package.

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# Caddy Cargo model prices (continued)

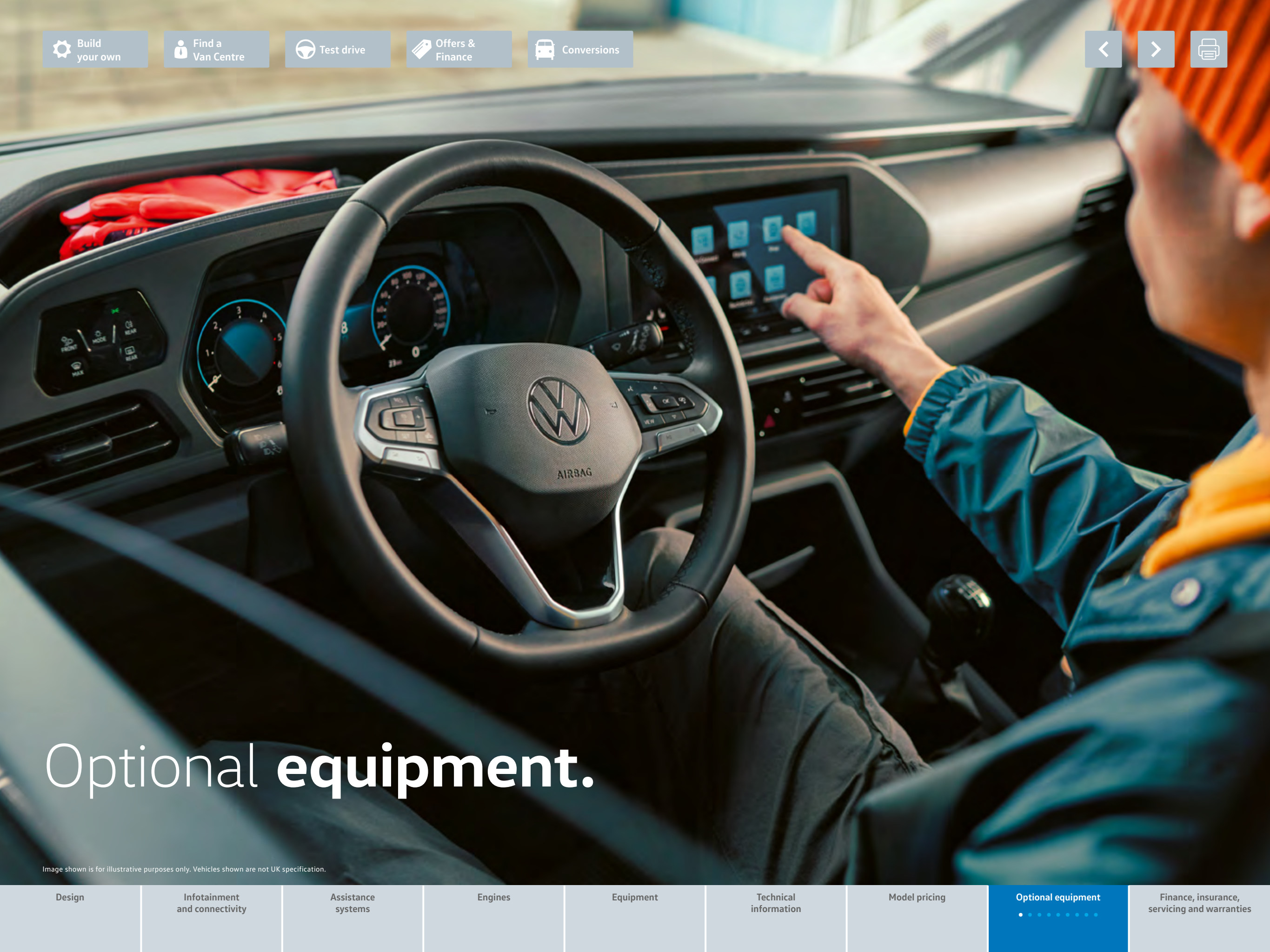
Trimline	Engine/transmission	Basic exc. VAT	Total inc. VAT	Total RRP inc. OTR* exc. VAT	Total RRP inc. OTR* inc. VAT
SWB Commerce Pro					
C20	2.0TDI 102PS 6-speed manual	£27,385.00	£32,862.00	£28,640.00	£34,288.00
	2.0TDI 122PS 7-speed DSG	£30,310.00	£36,372.00	£31,565.00	£37,798.00
	1.5TSI 116PS 7-speed DSG	£28,240.00	£33,888.00	£29,495.00	£35,314.00
	1.5 TSI eHybrid 150PS 6-speed DSG	£30,405.00	£36,486.00	£31,660.00	£37,912.00
Maxi Commerce Pro					
C20	2.0TDI 102PS 6-speed manual	£28,815.00	£34,578.00	£30,070.00	£36,004.00
	2.0TDI 122PS 7-speed DSG	£31,740.00	£38,088.00	£32,995.00	£39,514.00
	1.5TSI 116PS 7-speed DSG	£29,670.00	£35,604.00	£30,925.00	£37,030.00
	1.5 TSI eHybrid 150PS 6-speed DSG	£31,835.00	£38,202.00	£33,090.00	£39,628.00

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





# Optional **equipment.**

Image shown is for illustrative purposes only. Vehicles shown are not UK specification.

Design	Infotainment and connectivity	Assistance systems	Engines	Equipment	Technical information	Model pricing	Optional equipment • • • • •	Finance, insurance, servicing and warranties
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# Options

## Paint

<b>Solid.</b> Bright Orange (E3E3), Candy White (B4B4), Cherry Red (4B4B), Pure Grey (J2J2). Bright Orange is only available on a Commerce.	As shown						
<b>Metallic.</b> Fortana Red (I9I9), Indium Grey (X3X3), Mojave Beige (1B1B), Starlight Blue (3S3S), Copper Bronze (5A5A), Costa Azul (3K3K), Golden Green (7C7C).	As shown	£560.00	£672.00	£560.00	£672.00	£560.00	£672.00
<b>Pearl effect.</b> Deep Black (2T2T).	As shown	£560.00	£672.00	£560.00	£672.00	£560.00	£672.00

## Upholstery

<b>Seat trim covers in Austin fabric.</b>	NOL	●	●	●	●	●	●
<b>Seat trim covers in Mesh leatherette.</b> Only in combination with side airbag in front, with curtain airbag (4X3) or side and curtain airbags for driver and front passenger, centre airbag in front (6C2) at an additional cost.	NOC	£45.00	£54.00	£45.00	£54.00	£45.00	£54.00
<b>Seat trim covers in Robust fabric.</b> Only in combination with side airbag in front, with curtain airbag (4X3) at an additional cost.	N1C	£45.00	£54.00	–	–	–	–

## Interior trim

<b>Soul/Soul - Soul/Black.</b>	CU	○	○	○	○	○	○
<b>Titanium Black/Soul - Soul/Black.</b>	BS	●	●	●	●	●	●

● Standard   – Not available   ○ At no extra cost

Where additional equipment is required by chosen options, this will be at additional cost. See the relevant option for recommended pricing or consult your local authorised Van Centre. Some options may not be compatible with other options. To check the availability of your chosen options, please use our configurator or consult your local authorised Van Centre.

**Please note:** Not all paint and upholstery combinations can be ordered together and in some instances certain combinations may incur extra cost. Not all paint finishes may be available for every trimline. Please check details and availability with your Volkswagen Van Centre at the time of ordering.

Specification applies to vehicles built from calendar week 09 2024.

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# Options (continued)

## Seating

Backrest release for passengers seat.	3H1	£160.00	£192.00	£160.00	£192.00	£160.00	£192.00
Armrests for both front seats.	4S1	–	–	£80.00	£96.00	●	●
Back panel on backrest of the front passenger seat. Only available in combination with backrest release for passengers seat.	4U4	£20.00	£24.00	£20.00	£24.00	–	–
Manually adjustable lumbar support in front seats.	7P4	£155.00	£186.00	–	–	–	–
ergoComfort seat upgrade passenger seat upgrade to power lumbar and seat tiltwith armrests. Require 4S1 armrests.	PZ5	–	–	£235.00	£282.00	£235.00	£282.00

## Wheels and tyres

15"x 6.5J Black steel wheels. SWB 75 & 102PS TDI only.	COV	●	●	●	●	–	–
16"x 6.5J Black steel wheels.	COE	●	●	●	●	–	–
16"x 6.5J "Wien" Silver alloy wheels.	ZCD	£705.00	£846.00	£705.00	£846.00	●	●
17"x 6.5J "Barahona" Silver alloy wheels.	ZCC	£1,045.00	£1,254.00	£1,045.00	£1,254.00	–	–
17"x 6.5J "Barahona" Silver alloy wheels.	ZCC	–	–	–	–	£425.00	£510.00
All-season tyres 205/60 R16 96H XL low rolling resistance.	J69	£145.00	£174.00	£145.00	£174.00	£145.00	£174.00
All-season tyres 205/65 R15 99H XL low rolling resistance.	HDO	£145.00	£174.00	–	–	–	–
All-season tyres 215/55 R17 98H XL low rolling resistance.	J74	£170.00	£204.00	£170.00	£204.00	£170.00	£204.00

## Wheel and tyre accessories

Steel spare wheel with original equipment tyre, incl. tool kit and jack.	1G2	£95.00	£114.00	£95.00	£114.00	£95.00	£114.00
Alloy spare wheel with original equipment tyre.	1G3	£215.00	£258.00	£215.00	£258.00	£215.00	£258.00
Wheel bolts with anti-theft protection (unlockable).	1PC	£25.00	£30.00	£25.00	£30.00	●	●

● Standard    – Not available    ○ At no extra cost

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Detailed information regarding tyre efficiency labelling and technical specifications on all potential tyre fitments can be found by visiting the Volkswagen Commercial Vehicles online car configurator at [www.volkswagen-vans.co.uk/en/configurator.html](http://www.volkswagen-vans.co.uk/en/configurator.html)

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# Options (continued)

## Audio and communications

2 speakers (passive).	8RD	●	●	●	●	–	–
App-Connect. Only available in combination with Composition Radio, Discover Navigation and Discover Navigation Pro.	9WT	£160.00	£192.00	●	●	–	–
App-Connect - Wireless for Apple CarPlay. Only available in combination with Discover Navigation and Discover Navigation Pro.	9WJ	£160.00	£192.00	£160.00	£192.00	●	●
Voice control	QH1	£210.00	£252.00	£210.00	£252.00	£210.00	£252.00
Radio "Ready 2 Discover" with 25.4 cm (10-inch) colour touch screen with 4 speakers incl. Streaming & Internet. Commerce Plus: Conly in conjunction with 7X2 Parking Sensors front and rear.	Z66	£1,150.00	£1,380.00	£1,150.00	£1,380.00	–	–
Navigation system "Discover Media" with 25.4 cm (10-inch) colour touch screen incl. Streaming & Internet, 4 speakers.	Z67	£1,650.00	£1,980.00	£1,650.00	£1,980.00	●	●
Navigation system "Discover Pro" with 25.4 cm (10") touch colour display incl. "Streaming & Internet", 4 speakers. Only available on DSG.	Z69	–	–	–	–	£250.00	£300.00

## Comfort and convenience

Floor mats in front. Only available in combination with Carpet floor covering in cab.	OTC	£50.00	£60.00	£50.00	£60.00	£50.00	£60.00
Sun visors with mirror, airbag label on front passenger sun visor.	5XR	£15.00	£18.00	●	●	●	●
Exterior mirrors: power-adjustable, separately heated.	6XN	£85.00	£102.00	£85.00	£102.00	○	○
Overhead storage compartment in cab (tray in headliner with 2 roof grab handles in cab).	7N1	£120.00	£144.00	£120.00	£144.00	£120.00	£144.00
Removable waste bin with cover, for cab.	QE4	£15.00	£18.00	£15.00	£18.00	£15.00	£18.00
Drawers under front seats.	QN3	£85.00	£102.00	–	–	–	–
Comfort air outlet.	6LH	○	○	–	–	–	–
Armrest for right front seat.	4S3	£40.00	£48.00	£40.00	£48.00	£40.00	£48.00

● Standard – Not available ○ At no extra cost

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# Options (continued)

## Body and chassis

Sliding door on passenger side with power latching.	5Q7	£150.00	£180.00	£150.00	£180.00	£150.00	£180.00
Sliding door on driver side with power latching.	5R7	£150.00	£180.00	£150.00	£180.00	£150.00	£180.00

## Cargo area

Carpet floor covering in cab.	5AD	£60.00	£72.00	£60.00	£72.00	£60.00	£72.00
Rubber floor covering in load compartment.	5BS	£130.00	£156.00	£130.00	£156.00	£130.00	£156.00
Wooden cargo area floor covering (anthracite) multi-layer plywood 10 mm thick. Only available in combination with Sliding door on driver and passenger side with power latching.	5BD	£335.00	£402.00	£335.00	£402.00	£335.00	£402.00

## Heating and ventilation

Air conditioning - manual in the cab.	KH6	●	●	●	●	●	●
Air conditioning - 2-zone climate control in the cab. Standard on eHybrid models.	9AK	£305.00	£366.00	£305.00	£366.00	£305.00	£366.00

## Safety and security

Towbar - removable and lockable.	1D2	£765.00	£918.00	£765.00	£918.00	£765.00	£918.00
Towbar - preparation.	1D7	£215.00	£258.00	£215.00	£258.00	£215.00	£258.00
Towbar - fixed with trailer assist.	AG1	£775.00	£930.00	£775.00	£930.00	£775.00	£930.00
Towbar - removable and lockable with trailer assist.	AG2	£1,000.00	£1,200.00	£1,000.00	£1,200.00	£1,000.00	£1,200.00
First aid kit with warning triangle and safety vest.	1T9	£35.00	£42.00	£35.00	£42.00	£35.00	£42.00
Side airbag in front, with curtain airbag.	4X3	£325.00	£390.00	£325.00	£390.00	£325.00	£390.00
Side and curtain airbags for driver and front passenger, center airbag in front.	6C2	£430.00	£516.00	£430.00	£516.00	£430.00	£516.00
Anti-theft alarm system, interior monitoring, backup horn, and towing protection.	7AL	●	●	●	●	●	●

● Standard – Not available ○ At no extra cost

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# Options (continued)

## Badging on rear

	PR Code	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
Without nameplate set (without model designation).	ONA	○	○	○	○	○	○

## Batteries

Preparation for second battery. Only available in combination with Interface for external use.	8FV	£20.00	£24.00	£20.00	£24.00	£20.00	£24.00
Increased alternator capacity.	NY3	£95.00	£114.00	£95.00	£114.00	£95.00	£114.00

## Bumpers

Black unpainted bumpers - removes body colour bumpers form Commerce Plus (required for Customised paint colours).	PA0	–	–	○	○	–	–
Loading edge protection in stainless steel look, plastic cover in front of rear aperture to protect painted bumper.	YFG	–	–	£150.00	£180.00	£150.00	£180.00
Black loading edge protection, plastic cover in front of rear aperture to protect painted bumper.	YFH	–	–	£150.00	£180.00	£150.00	£180.00

## Components with special surface appearance

Black painted exterior mirror housings, body-coloured door handles and Silver sliding door rail.	6FF	£110.00	£132.00	£110.00	£132.00	●	●
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## Direct tyre pressure monitoring system

Direct tyre pressure monitoring system.	7K1	●	●	●	●	●	●
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## Door and lid locking system

Central locking system "Keyless Entry" with fingerprint "two-stage unlocking".	4K6	£365.00	£438.00	£365.00	£438.00	£365.00	£438.00
Central locking system "Keyless-Go" without SAFELOCK.	4I7	£105.00	£126.00	£105.00	£126.00	●	●
Central locking with SAFELOCK.	4K3	£20.00	£24.00	£20.00	£24.00	–	–

● Standard – Not available ○ At no extra cost

Where additional equipment is required by chosen options, this will be at additional cost. See the relevant option for recommended pricing or consult your local authorised Van Centre. Some options may not be compatible with other options. To check the availability of your chosen options, please use our configurator or consult your local authorised Van Centre.

Specification applies to vehicles built from calendar week 09 2024.

**Volkswagen Commercial Vehicles may change RRP's at any time (this includes where there are government changes in regulation and/or legislation). There may be a delay to any RRP displaying correctly on our materials. Always obtain prices from your chosen authorised Van Centre.**

Pricing is valid for new factory orders only. Pricing and specification for stock vehicles may differ, please refer to [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk) or contact your local Van Centre for the most up to date pricing information.

# Options (continued)

		Commerce		Commerce Plus		Commerce Pro	
	PR Code	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
Fleet management system interface							
Function control module.	IS2	£395.00	£474.00	£395.00	£474.00	£395.00	£474.00
Function control module without body builder programming.	IS4	£305.00	£366.00	£305.00	£366.00	£305.00	£366.00
Preparation for function control module.	IS9	£15.00	£18.00	£15.00	£18.00	£15.00	£18.00
Interior lights, passenger and load compartment							
LED interior lights in passenger/load compartment. Only with tailgate option.	9CL	£80.00	£96.00	£80.00	£96.00	£80.00	£96.00
Standard interior light concept in passenger/load compartment.	9CU	●	●	●	●	●	●
Key for locking system							
4 remote control keys for locking system.	8QM	£50.00	£60.00	£50.00	£60.00	£50.00	£60.00
2 remote control locking keys.	8QJ	●	●	●	●	●	●
Operating voltage							
230-V inverter and outlet for UK.	9Z6	£160.00	£192.00	£160.00	£192.00	£160.00	£192.00
Partition							
Bulkhead - without window.	3CF	●	●	●	●	●	●
Bulkhead - with fixed window.	3CG	£115.00	£138.00	£115.00	£138.00	£115.00	£138.00
Bulkhead - with grille in upper part.	5WC	£95.00	£114.00	£95.00	£114.00	£95.00	£114.00

● Standard – Not available ○ At no extra cost

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# Options (continued)

	PR Code	Commerce		Commerce Plus		Commerce Pro	
		Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
Rear gates/tailgate							
Rear window heating and rear window wiper.	ZE6	£50.00	£60.00	£50.00	£60.00	£50.00	£60.00
Rear wing door with window aperture.	3RE	£120.00	£144.00	£120.00	£144.00	£120.00	£144.00
Tailgate with window aperture.	3RC	£175.00	£210.00	£175.00	£210.00	£175.00	£210.00
Tailgate with window aperture and power latching.	3RJ	£315.00	£378.00	£315.00	£378.00	£315.00	£378.00
Roof rails/roof load rack							
Roof rails - Black.	3S2	£180.00	£216.00	£180.00	£216.00	£180.00	£216.00
Roof rails - Silver.	3S1	£305.00	£366.00	£305.00	£366.00	£305.00	£366.00
Socket							
12-volt socket in load compartment and dashboard.	7B6	£55.00	£66.00	£55.00	£66.00	£55.00	£66.00
Steering wheels							
Leather multi-function steering wheel.	P3M	£170.00	£204.00	●	●	●	●
Underride guard							
Additional front underbody guard.	1SB	£265.00	£318.00	£265.00	£318.00	£265.00	£318.00
Interior							
12-V outlet with cigarette lighter and ashtray.	9JC	£20.00	£24.00	£20.00	£24.00	£20.00	£24.00

● Standard    – Not available    ○ At no extra cost

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# Finance, insurance, servicing and warranties

### Finance<sup>1</sup> and insurance.<sup>3</sup>

When it comes to paying for your van, we’ve got options including Contract Hire and Finance Lease, or Hire Purchase. We can also offer you insurance products with lots of features and benefits included as standard.

### A choice of packages.<sup>2</sup>

Whether you prefer to lease your vehicles, with none of the concerns of ownership and the freedom to change models easily, or purchase outright to own the vehicle that’s perfect for your business, we’re here to help you consider your options.

You can go flexible, by choosing a payment plan that suits your finances, with options to reduce your monthly costs and your repayment period. Or choose a fixed monthly price that allows you to budget confidently for the longer term.

You can even include your road tax and servicing costs to arrive at one simple, all-inclusive payment. For more information, pick up a finance brochure, or ask at your Van Centre.

### Volkswagen Commercial Vehicle Van Insurance.<sup>3</sup>

#### Annual Insurance

Comprehensive van insurance, designed specifically for Volkswagen Commercial Vehicles, to offer you maximum convenience with minimum hassle – just as you’d expect.

If you take out a new Volkswagen Commercial Vehicle Van Insurance policy you will receive the following benefits at no additional cost:

- All repairs are carried out by Volkswagen Commercial Vehicles’ Trained Technicians in Volkswagen Commercial Vehicles’ Authorised Repairers
- Genuine parts and accessories (excludes windscreen claims)
- Courtesy van while yours is being repaired
- Cover for the full cost of repairs to chips or other small damage to your windscreen
- Up to 90 days’ foreign use travel cover, if you’re driving in any of the countries listed in your policy booklet.
- Up to £250 cover for personal belongings that are lost or damaged following an accident, fire or theft

For more information or to get a quote, call us on: **0345 877 6355**

We’re available Monday to Friday 9am-6pm.

Alternatively, visit: [www.insurewithvwcv.co.uk/van-insurance](http://www.insurewithvwcv.co.uk/van-insurance)

### Servicing and support.

We’re here to keep your business moving, with our range of three award-winning<sup>4</sup> servicing and maintenance options, as well as free Roadside Assistance. Some exclusions apply.

For more detail, please visit: [www.volkswagen-vans.co.uk/aftersales](http://www.volkswagen-vans.co.uk/aftersales)

### Fixed cost maintenance.

This option is available for vehicles that are less than twelve months old and have covered less than 10,000 miles. It makes budgeting easier by splitting the cost of servicing into fixed monthly payments – whether you want Service only; Service and Maintenance; or Service, Maintenance and Tyres.

### Fixed price servicing.<sup>5</sup>

If you can pay for more than one service upfront, we’ll help by reducing your costs. Buy two upfront and you’ll receive one interim and one full service at a discounted rate. Buy four and you’ll receive two interim and two full services, with your next MOT also included. You can also spread the cost with monthly payments, helping you budget<sup>6</sup>.

### Pay on demand.

If you’re looking for freedom and flexibility with your servicing, it’s good to know we’re ready when you are. So with our third option, you can choose to pay for your services as and when you need them, with our National Service Pricing. Ask your Van Centre for an up-to-date pricing guide.

### Roadside Assistance.

We understand the need to keep you mobile. That’s why all new vans come with three-year, unlimited mileage roadside cover. Should the unexpected happen, one call gets you straight through to a team trained to help you through any breakdown or accident. Supporting you every day will be a team of vehicle technicians, fully-trained by Volkswagen and carrying the latest diagnostic equipment, specialist tools and parts.

### Assistance benefits include:

- Assistance at home, by the roadside or place of work.
- Recovery to your preferred location.
- Onward travel, for you and your cargo.
- Cover 24 hours a day, 365 days a year.
- Free cover for three years (on new vehicles).
- Unlimited mileage.
- European cover.
- Option to extend cover beyond three years.

### Warranties.

You can count on us long after you purchase your Caddy, thanks to its comprehensive three-year, 100,000 mile warranty. You choose Volkswagen because your business depends on it, year in, year out. While your Caddy is under warranty, we’ll fix any defect in manufacture or workmanship free of charge, even if you purchase and service the vehicle at different Van Centres. Some exclusions apply and the vehicle must be cared for using the guidance in your owner’s manual.

For more detail, please visit: [www.volkswagen-vans.co.uk/aftersales](http://www.volkswagen-vans.co.uk/aftersales).

### Extended warranty.

You can also extend your warranty beyond the three-year, 100,000 mile period, choosing either Comprehensive or Major Component cover, as a one-off or monthly payment.

For more detail of cover levels, along with terms and conditions, please visit: [www.volkswagencvwarranty.co.uk](http://www.volkswagencvwarranty.co.uk) where you’ll also be able to obtain a quote and purchase an extended warranty.

### Paint and body warranty.

Your Caddy’s exterior paintwork is covered against manufacturing defects for a period of three years, while its body sections and panels are covered against rusting through from the inside for twelve years. Some exclusions apply and the vehicle must be cared for using the guidance in your owner’s manual.

### The Van Centre network.

Our **dedicated Van Centre network** is at the core of everything we do and is always there to help. As a separate brand within the Volkswagen Group, it makes sense to make use of your nearest Van Centre – it’s full of experts who understand your vehicle better than anyone else and can help you to get the most out of it.

Over **65 Van Centres** and **30 Authorised Repairers**, means you’re only around 45 minutes on average from our door.

1 Volkswagen Commercial Vehicles Insurance and Volkswagen Commercial Vehicle Financial Services are trading names of Volkswagen Financial Services (UK) Limited, Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR, which is authorised and regulated by the Financial Conduct Authority (FCA). Registered in England and Wales number: 2835230. Volkswagen Financial Services (UK) Limited financial services register number is 311988.

2 An offer of finance depends on certain conditions. Finance subject to status. Available to 18s and over. Terms and conditions apply. Volkswagen Commercial Vehicle Financial Services.

3 Volkswagen Commercial Vehicle Insurance is arranged by U K Insurance Business Solutions Limited and is underwritten by U K Insurance Limited. Calls may be recorded. Volkswagen Commercial Vehicle Financial Services is a trading name of Volkswagen Financial Services (UK) Limited ('VWFS UK'). Registered office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR. Volkswagen Insurance Service (Great Britain) Limited is an appointed representative of VWFS UK. VWFS UK is authorised and regulated by the Financial Conduct Authority. VWFS UK and U K Insurance Limited are not part of the same corporate group.

4 Business Vans Awards 2014 and 2015: Best Service Package for Van Owners.

5 Class 4 MOT only. This option is available to all new and used vehicles up to seven years old with no mileage restrictions.

6 Pay monthly option eligible on vehicles with under 200,000 miles at point of activation.

Design	Infotainment and connectivity	Assistance systems	Engines	Equipment	Technical information	Model pricing	Optional equipment	Finance, insurance, servicing and warranties
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Build  
your own



Find a  
Van Centre



Test drive



Offers &  
Finance



Conversions



# The Caddy Cargo

This brochure supersedes all previous publications.

Issue: 1 April 2025

[www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)

Please note: Screen technology does not allow exact reproduction of the paint and upholstery colours. Some of the vehicles shown are European specification and may be fitted with optional equipment or accessories that are available at extra cost, or do not reflect current specification. All data and specifications are in accordance with information available at the time of publication and are subject to change without notice. Vehicles not currently in UK stock and customer order vehicles may take a number of weeks for delivery. Certain combinations of vehicle specifications and factory-fitted options are not compatible and therefore all orders received are subject to confirmation. Models, factory fitted-options and paint and upholstery options are subject to availability. Please check details and availability with an authorised Volkswagen Van Centre at the time of ordering.