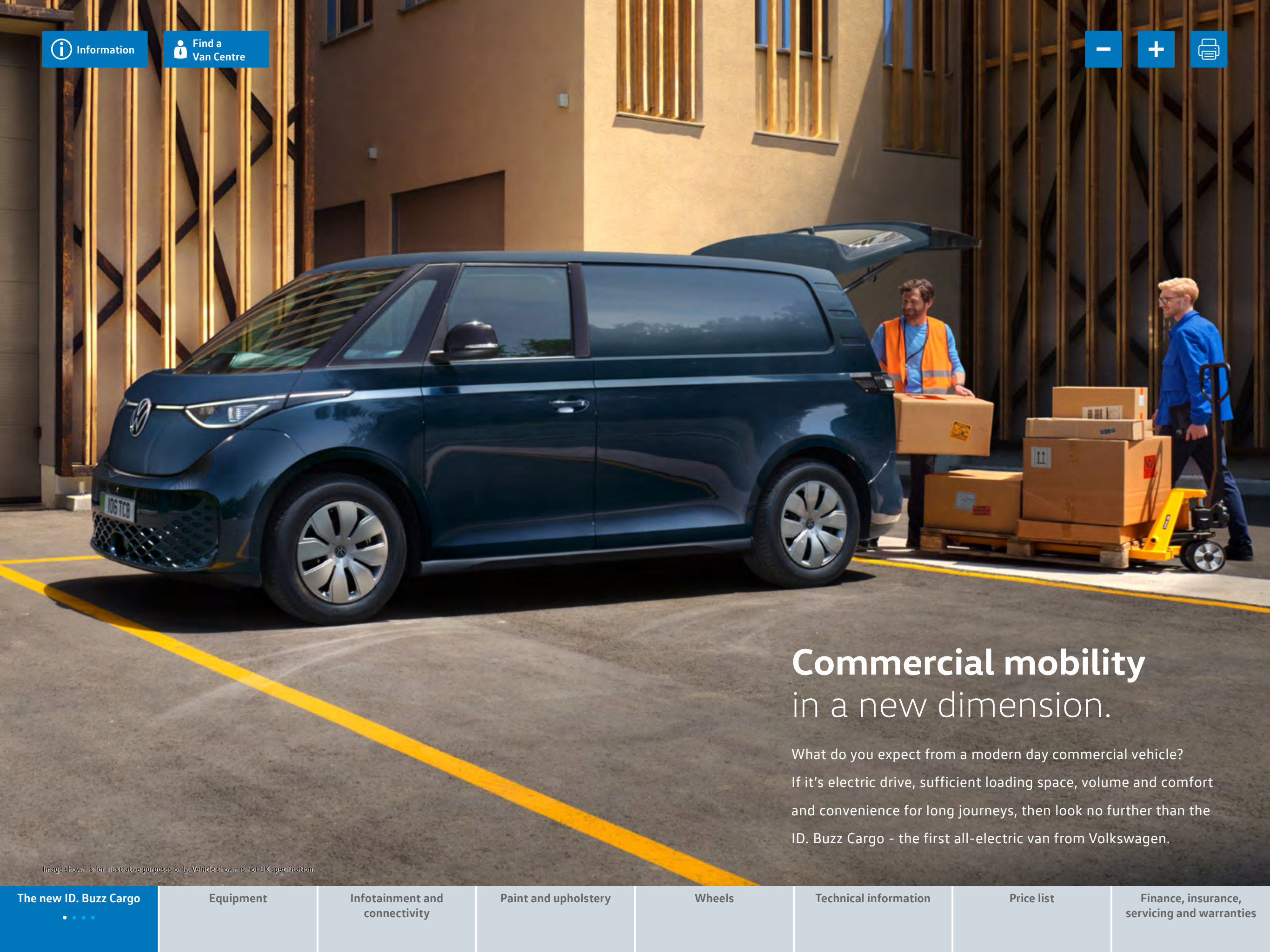


The ID. Buzz Cargo Brochure



Commercial
Vehicles



Commercial mobility in a new dimension.

What do you expect from a modern day commercial vehicle?
If it's electric drive, sufficient loading space, volume and comfort
and convenience for long journeys, then look no further than the
ID. Buzz Cargo - the first all-electric van from Volkswagen.

Image shown is for illustrative purposes only. Vehicle shown is not UK specification.

The new ID. Buzz Cargo • • • • •	Equipment	Infotainment and connectivity	Paint and upholstery	Wheels	Technical information	Price list	Finance, insurance, servicing and warranties
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A revolution in light commercial vehicles.

The ID. Buzz Cargo is a van like no other. The new electric light commercial vehicle makes use of its clever MEB platform to offer vast internal space in a compact body. A low centre of gravity, rear-axle steering and a tight turning circle of just over 12 metres makes it perfect for confined city environments. And all this comes in a stylish, iconic design that's a world away from commercial vehicles of the past.



Image shown is for illustrative purposes only. Vehicle shown is not UK specification.



Fast charging, zero emissions.

The ID. Buzz Cargo is a zero emissions vehicle, making it a huge step forward in sustainable commercial driving. The battery can be charged to 80% capacity in around 30 minutes using a 185 kW DC fast charging system¹. It will also charge from any conventional household socket, and from a range of compatible charging stations and wallboxes.

Image shown is for illustrative purposes only. Vehicle shown is not UK specification.

¹ Charging with max. 170 kW DC charging power for the Pro battery variant and at an ambient and battery temperature of approx. 23°C and a start SOC of approx. 5%; e.g. at an Ionity Station.

The new ID. Buzz Cargo	Equipment	Infotainment and connectivity	Paint and upholstery	Wheels	Technical information	Price list	Finance, insurance, servicing and warranties
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Built for the future with innovative tech.

Every member of the ID. family is capable of over-the-air updates and the ID. Buzz Cargo is no exception. Software updates for the infotainment, charging and driver assist systems can all be downloaded without the need for a Van Centre visit¹.

Life with the ID. Buzz Cargo is made more relaxing thanks to a broad range of driver assist systems that includes Park Assist Plus with Memory Function, which can automatically manoeuvre the van in and out of parking spaces), and the latest version of Travel Assist, which combines Adaptive Cruise Control and Lane Keep Assist².



¹ To use We Connect services, you need a Volkswagen ID user account and must log in to We Connect with your user name and password. A separate We Connect contract or We Connect Plus contract will also need to be made online with Volkswagen AG. For We Connect Plus you have 90 days after the handover of the vehicle to register the vehicle on www.portal.volkswagen-we.com and can use services free during this time.
² Within the system's thresholds.

Image shown is for illustrative purposes only. Vehicle shown is not UK specification.



We Connect and We Connect Plus.

Your vehicle's technology, at your fingertips.

With Volkswagen We Connect¹ driving will now be even more digital. The Volkswagen app connects your smartphone to the vehicle with an integrated eSIM card. To take advantage of these exclusive services, you can register today with the We Connect¹ Portal. Once your vehicle has been activated, you can access the full range of Volkswagen Connected Services.

We Connect¹



BREAKDOWN CALL

In the event of a breakdown, we get to your location quickly. With **'Breakdown Call'**, you can call for breakdown assistance from your vehicle with the press of a button. The system will send your location and vehicle information directly to the AA Call Centre.



PARKING POSITION

The **'Parking Position'** Service shows you where your car is located. If necessary, it can also show you the fastest way of getting to it.



SERVICE SCHEDULING

You drive – Volkswagen **'Service Scheduling'** looks after the rest. As soon as your vehicle's service is due, a notification will automatically be sent to your chosen Volkswagen Van Centre, who will be in touch to book the service appointment with you.



EMERGENCY CALL SERVICE

In the event of a serious accident, you can press the 'eCall' button to speak to the emergency services who will automatically dispatch help to your exact location or, in the event your vehicle is involved in an accident, they will contact you and will automatically dispatch help if you are not able to respond.

We Connect Plus^{1,2}



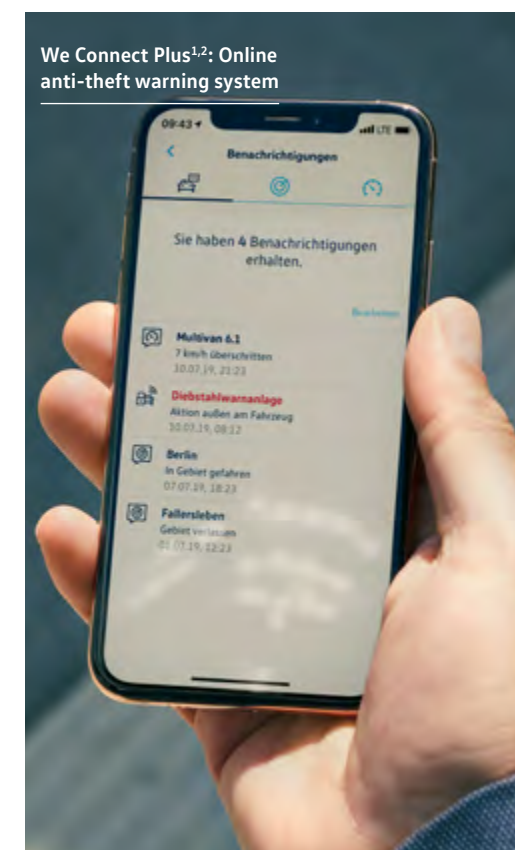
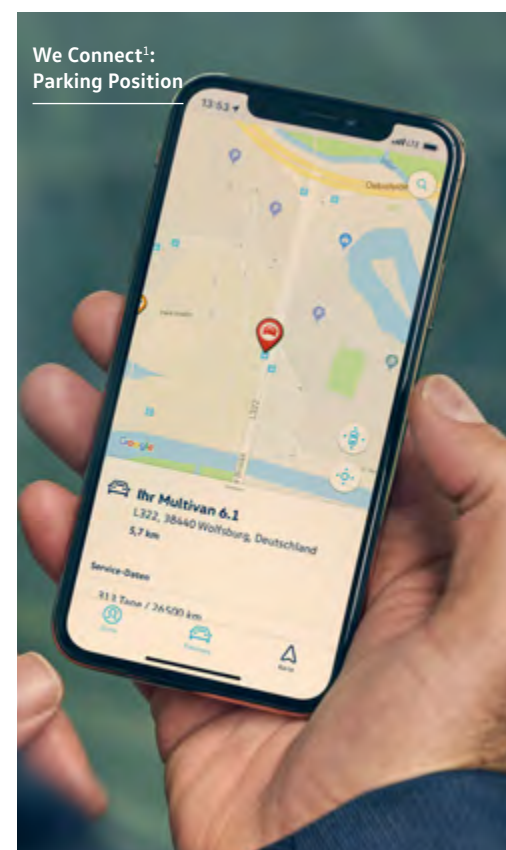
ONLINE ANTI-THEFT ALARM*

Sit back and relax – your vehicle can look after itself. If an attempt is made to break into the car, the **'Online Anti-Theft Alarm'** will inform the We Connect app on your smartphone or by email.



ELECTRIC*

In a plug in battery electric vehicle you can set **'Departure times'** to ensure your vehicle is charged and air conditioned shortly before departure. Air conditioning can be **personalised remotely** and you can stop and start charging all through the We Connect app.



¹ To use We Connect services, you need a Volkswagen ID user account and must log in to We Connect with your user name and password. A separate We Connect contract or We Connect Plus contract will also need to be made online with Volkswagen AG. For We Connect Plus you have 90 days after the handover of the vehicle to register the vehicle on www.portal.volkswagen-we.com and can use services free during this time.

² For the use of the Streaming and Internet based services and for the Wi-Fi hotspot, data packages can be purchased from Cubic Telecom, our mobile communications partner and used in the network coverage area within many European countries. You can find information on prices and supported countries at www.vw.cubictelcom.com/en Images shown are for illustrative purposes only.




Your vehicle's technology, at your fingertips.


[illegible]

1 To use We Connect services, you need a Volkswagen ID user account and must log in to We Connect with your user name and password. A separate We Connect contract or We Connect Plus contract will also need to be made online with Volkswagen AG. For We Connect Plus you have 90 days after the handover of the vehicle to register the vehicle on www.portal.volkswagen-we.com and can use services free during this time. 2 For the use of the Streaming and Internet based services and for the Wi-Fi hotspot, data packages can be purchased from Cubic Telecom, our mobile communications partner and used in the network coverage area within many European countries. You can find information on prices and supported countries at www.vw.cubictelecom.com/en


Paint and upholstery




01




02




03




04




05




06




07



08



09



10

Solid paint
01 Candy White | C | CP |
Metallic paint
02 Lime Yellow | C | CP |
03 Starlight Blue | C | CP |
04 Bay Leaf Green | C | CP |
05 Mono Silver | C | CP |
Pearl effect paint
06 Deep Black | C | CP |

Two-tone paint
07 Candy White / Starlight Blue | C | CP |
08 Candy White / Lime Yellow | C | CP |
09 Candy White / Bay Leaf Green | C | CP |
Upholstery
10 'Basket' cloth Black Soul | C | CP |

Standard Optional at extra cost | C | Commerce | CP | Commerce Plus

Please note: Not all paint combinations can be ordered together and in some instances certain combinations may incur extra cost. Please check details and availability with your Volkswagen Van Centre at the time of ordering. Screen representations do not allow exact reproduction of paint colours. Images shown are for illustrative purposes only. Vehicles shown are not UK specification.

Wheels

01 18 inch Black steel wheels with silver wheel trims
8J (front)/8½J (rear) x 18. 235/60 R18 103T tyres front, and 255/55 R18 105T tyres rear.
| C |

02 19 inch ‘Tilburg’ bi-colour alloy wheels
8J (front)/9J (rear) x 19. 235/55 R19 105T Airstop® tyres front, and 255/50 R19 107T Airstop® tyres rear.
| CP | C |

03 20 inch ‘Stockton’ silver alloy wheels with black plastic wheel trim
8J (front)/10J (rear) x 20. 235/50 R20 104T XL Airstop® tyres front, and 265/45 R20 108T Airstop® tyres rear.
| CP |

04 20 inch ‘Solna’ bi-colour alloy wheels
8J (front)/10J (rear) x 20. 235/50 R20 104T XL Airstop® tyres front, and 265/45 R20 108T XL Airstop® tyres rear.
| CP |



Standard Optional at extra cost | C | Commerce | CP | Commerce Plus

Detailed information regarding tyre efficiency labelling and technical specifications on all potential tyre fitments can be found by visiting the Volkswagen Commercial Vehicles online car configurator at www.volkswagen-vans.co.uk/en/configurator.html

Fuel consumption, performance and emissions

Engine/transmission	Maximum power, PS (kW)	RDE2 Compliant	Combined CO ₂ emissions, g/km ¹	Combined Energy Consumption ¹ miles/kWh	Combined Electric Range, miles/km (WLTP) ¹	City Electric Range, miles/km (WLTP) ¹	Acceleration, seconds 0 - 62mph	Top speed, mph (where law permits)
ID. Buzz Cargo Commerce								
59 kWh Single-speed auto	170 (125)	N/A	0	2.97	200/322	272/439	TBC	90
79 kWh Single-speed auto	286 (210)	N/A	0	3.15	277/447	384/618	7.9	99
79 kWh Single-speed auto 4MOTION	340 (250)	N/A	0	2.98	258/416	351/566	TBC	99
ID. Buzz Cargo Commerce Plus								
79 kWh Single-speed auto	286 (210)	N/A	0	3.16	276/445	382/615	7.9	99
79 kWh Single-speed auto 4MOTION	340 (250)	N/A	0	2.99	259/418	351/566	TBC	99

1 Figures shown are for comparability purposes; only compare fuel consumption and CO₂ figures with other vehicles tested to the same technical procedures. These figures may not reflect real life driving results, which will depend upon a number of factors including the accessories fitted (post-registration), variations in weather, driving styles and vehicle load. Data correct at 16.9.2022. Figures quoted are for a range of configurations (including non-UK) and are subject to change due to ongoing approvals/changes. Please consult your authorised Volkswagen Van Centre for further information.

RDE2 refers to Real Driving Emissions Step 2.

Weights

Engine/transmission	RDE2 Compliant	Gross vehicle weight, kg	Axle load limit, front/rear, kg	Trailer weight braked 12%/unbraked, kg	Gross train weight, kg	Unladen weight ¹ , kg	Payload ² , kg
ID. Buzz Cargo Commerce							
59 kWh Single speed auto	N/A	3,000	1,390 / 1,690	1,000 / 750	4,000	2,308	692
79 kWh Single-speed auto	N/A	3,150	1,470 / 1,790	1,200 / 750	4,350	2,443	707
79 kWh Single-speed auto 4MOTION	N/A	3,150	1,480 / 1,790	1,800 / 750	4,950	2,554	596
ID. Buzz Cargo Commerce Plus							
79 kWh Single-speed auto	N/A	3,150	1,470 / 1,790	1,200 / 750	4,350	2,457	693
79 kWh Single-speed auto 4MOTION	N/A	3,150	1,480 / 1,790	1,800 / 750	4,950	2,556	594

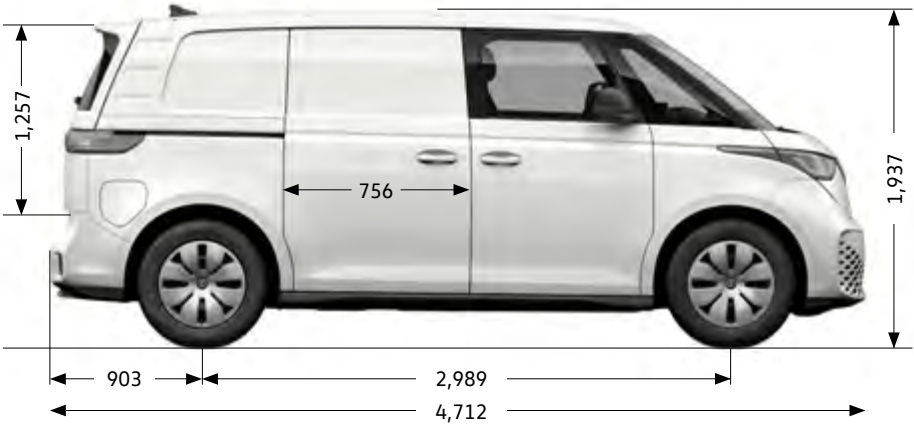
1 Unladen weight includes approximately 90% fuel load and 75kg for driver.

2 Payload = gross vehicle weight minus unladen weight. Quoted weights are for vehicles with standard specification.
Unladen weight and payload may be influenced by trimline, factory options and Van Centre fitted accessories.
Roof load limit: 100kg. Trailer nose weight: 100kg.

RDE2 refers to Real Driving Emissions Step 2

Dimensions

	ID. Buzz Cargo
Vehicle length – mm	4,712
Vehicle width with/without mirrors – mm	2,211/1,985
Vehicle height with/without mounting fitments – mm	1,937/1,899
Vehicle height with open tailgate, manual/open tailgate, electric – mm	2,188/2,201
Wheelbase – mm	2,989
Overhang, rear – mm	903
Turning circle – m	12.6
Side sliding door, width x height– mm	756 x 1,092
Rear doors maximum loading height – mm	1,257
Rear door loading width - upper/lower – mm	1,217/1,117
Height boot sill – mm	623
Load compartment width, max./width between the wheel arches – mm	1,732/1,230
Load compartment floor length, with tailgate/with wing doors – mm	2,208/2,232
Load compartment volume – m ³	3.9
Load compartment area – m ²	3.2



Please note: Vehicle drawings are not to scale. All dimensions in millimetres (mm), unless otherwise stated.
The height measurements listed may vary by ± 40mm depending on model and equipment fitted.



Model prices

Image shown is for illustrative purposes only. Vehicle shown is not UK specification.

*** Manufacturer's on the road (OTR) package**

Delivery to Van Centre	£835.00
Number plates	£20.00
VAT	£171.00
First registration fee	£55.00
Vehicle excise duty (VED) 1st year	£345.00
Basic OTR price (exc. VAT)	£835.00
Total OTR price (inc. VAT)	£1,006.00

Model prices (continued)

Trimline	Battery size, kWh ¹ and type	Transmission	Fuel type	Combined CO ₂ emissions g/km ²	Basic exc. VAT	Total inc. VAT	Total RRP inc. OTR* exc. VAT	Total RRP inc. OTR* inc. VAT	Total RRP inc. OTR* inc. VAT with PiVG ³ deducted
ID. Buzz Cargo Commerce									
	59	Single-speed auto	BEV	0	£35,125.00	£42,150.00	£36,380.00	£43,576.00	£38,576.00
	79	Single-speed auto	BEV	0	£37,625.00	£45,510.00	£38,880.00	£46,576.00	£41,576.00
	79	Single-speed auto 4MOTION	BEV	0	£39,625.00	£47,550.00	£40,880.00	£48,976.00	£43,976.00
ID. Buzz Cargo Commerce Plus									
	79	Single-speed auto	BEV	0	£41,875.00	£50,250.00	£43,130.00	£51,676.00	£46,676.00
	79	Single-speed auto 4MOTION	BEV	0	£42,875.00	£51,450.00	£44,130.00	£52,876.00	£47,876.00

* Please [click here](#) for more details on manufacturer's on the road (OTR) package.

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1 Net to energy amount.

2 Figures for the Volkswagen ID. Buzz Cargo battery electric vehicle. Fuel consumption for battery electric vehicles is N/A and CO₂ emissions are zero while driving. Battery electric vehicles require electricity for charging. Figures shown are for comparability purposes; only compare fuel consumption and CO₂ figures with other vehicles tested to the same technical procedures. These figures may not reflect real life driving results, which will depend upon a number of factors including the accessories fitted (post-registration), variations in weather, driving styles and vehicle load. Data correct at 16.9.2022. Figures quoted are for a range of configurations (including non-UK) and are subject to change due to ongoing approvals/changes. Please consult your authorised Volkswagen Van Centre for further information.

3 The Plug-in Van Grant (PIVG) is a grant currently offered by the Office for Zero emission Vehicles (OZEV) to eligible manufacturers to promote the purchase of ultra low emission vehicles. The ID. Buzz Cargo is eligible for the PiVG, meaning customers purchasing an ID. Buzz Cargo will receive 35% off the purchase price, up to a maximum of £5,000 (subject to an overall limit of 1000 van or truck grants per business or organisation, across all manufacturers, each year being 1 April – 31 March). The £5,000 grant has already been deducted from the 'Total RRP inc. OTR inc. VAT inc. Plug-in Van Grant price shown (and therefore the recommended 'On the road' price will increase in the event that grant funding is ultimately not applicable, withdrawn, or eligibility for the grant or the grant amount changes, for any reason, or the annual limit is exceeded). Your authorised Volkswagen Van Centre will submit the details of your order online in order to claim the grant funding. The grant is subject to full T&Cs and eligibility requirements. For more information, please contact your authorised Volkswagen Van Centre or visit www.gov.uk/plug-in-car-van-grants/overview. The Government Plug-in Van Grant (PIVG) is applicable to UK sales only (excludes the Channel Islands or Isle of Man). Vehicle eligibility and grant figure correct as at 01.12.2022



Optional **equipment.**

Image shown is for illustrative purposes only. Vehicles shown are not UK specification.

The new ID. Buzz Cargo	Equipment	Infotainment and connectivity	Paint and upholstery	Wheels	Technical information	Price list	Finance, insurance, servicing and warranties
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Options

Paint	PR Code	Commerce		Commerce Plus	
		Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
Solid. Candy White (B4B4).	As shown	○	○	○	○
Metallic. Bay Leaf Green (C4C4), Mono Silver (K9K9), Starlight Blue (3S3S), Lime Yellow (C1C1).	As shown	£862.50	£1,035.00	£862.50	£1,035.00
Pearl effect. Deep Black (2T2T).	As shown	£862.50	£1,035.00	£862.50	£1,035.00
Two-tone paint. Candy White/Starlight Blue (9530), Candy White/Bay Leaf Green (9675), Candy White/Lime Yellow (9192).	As shown	£2,325.00	£2,790.00	£2,325.00	£2,790.00
Interior					
Armrests for both front seats. Only in combination with standard seats in front with manual height adjustment – deselection of 2-seater bench (ZS5).	4S1	£90.00	£108.00	£90.00	£108.00
Front footwell lighting.	6T1	£25.00	£30.00	£25.00	£30.00
Seat trim covers in Robust fabric.	N1C	£85.00	£102.00	£85.00	£102.00
Stainless steel ‘Pause & Play’ pedals.	VF4	£45.00	£54.00	£45.00	£54.00
Standard seats in front with manual height adjustment – deselection of 2-seater bench. Includes Single passenger seat (FS2/Q1G) and Manual height adjustment for both front seats (3L3). Only in combination with Heated front seats (4A3) at an additional cost.	ZS0	○	○	○	○
Comfort and Convenience					
Climatronic two-zone electronic air conditioning system including allergen filter.	KH4	£290.00	£348.00	£290.00	£348.00
Buzz box. Removable centre console with storage compartments and mounting points in vehicle floor between front seats, only in conjunction with Standard seats in front with manual height adjustment (ZS5).	QE2	£150.00	£180.00	£150.00	£180.00
Power sliding doors - left and right.	ZH4	£875.00	£1,050.00	£875.00	£1,050.00
Everything-in-Sight Package. Includes Includes Rear-view camera (KA2), Surround lighting with logo projector (1J2), Gloss Black Power adjustable, heated and folding door mirrors, with front passenger lowering function (6FG/6YD), Side Assist (7Y1).	ZB1	£925.00	£1,110.00	●	●

● Standard – Not available ○ At no extra cost

Where additional equipment is required by chosen options, this will be at additional cost. See the relevant option for recommended pricing or consult your local authorised Van Centre. Some options may not be compatible with other options. To check the availability of your chosen options, please use our configurator or consult your local authorised Van Centre.

Please note: Not all paint and upholstery combinations can be ordered together and in some instances certain combinations may incur extra cost. Not all paint finishes may be available for every trimline. Please check details and availability with your Volkswagen Van Centre at the time of ordering.

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Options (continued)

Comfort and Convenience (continued)	PR Code	Commerce		Commerce Plus	
		Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
Heated washer nozzles in front.	9T1	£45.00	£54.00	£45.00	£54.00
Heated windscreen.	4GX	£170.00	£204.00	●	●
High Beam Assist.	8G1	£140.00	£168.00	£140.00	£168.00
Retractable tow bar, with electric release.	1M6	£816.67	£980.00	£816.67	£980.00
Windshield wiper intermittent control with light/rain sensor.	8N6	£120.00	£144.00	£120.00	£144.00
230V inverter and outlet on front passenger seat cushion frame for UK. Continuous maximum output of 300W.	9Z6	£340.00	£408.00	£340.00	£408.00
Heat Pump. Available on vehicles produced from October 2024.	ZW1	£875.00	£1,050.00	£875.00	£1,050.00
Cargo area					
Bulkhead with fixed window, dimming breakaway interior rear-view mirror and through-loading.	ZT2	£265.00	£318.00	£265.00	£318.00
Bulkhead with fixed window, dimming breakaway interior rearview mirror.	ZT1	£110.00	£132.00	£110.00	£132.00
Bulkhead without window, with through-loading.	3CM	£160.00	£192.00	£160.00	£192.00
Body and chassis					
Additional front underbody guard.	OS1	£210.00	£252.00	£210.00	£252.00
Hardboard side paneling in load compartment up to roof frame.	5DN	£70.00	£84.00	£70.00	£84.00
Lashing rails on side panels.	6L6	£95.00	£114.00	£95.00	£114.00
Lashing rails on side panels and bulkhead.	6L2	£145.00	£174.00	£145.00	£174.00
Universal floor with lashing C rails.	5BM	£735.00	£882.00	£735.00	£882.00
Infotainment and Technology					
Discover Pro navigation system with 12.9" colour touch-screen.	7UT	£675.00	£810.00	●	●
Voice activation.	QH1	£195.00	£234.00	£195.00	£234.00

● Standard – Not available ○ At no extra cost

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Options (continued)

	PR Code	Commerce		Commerce Plus	
		Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
Wheels					
19 inch ‘Tilburg’ bi-colour alloy wheels , 8J x 19 Airstop® tyres front, 9J x 19 Airstop® tyres rear.	ZR1	£2,175.00	£2,610.00	●	●
19 inch ‘Tilburg’ bi-colour alloy wheels , 8J x 19 Airstop® tyres front, 9J x 19 Airstop® tyres rear. (4MOTION only).	ZR1	●	●	●	●
20 inch ‘Stockton’ silver alloy wheels with black plastic wheel trim , 8J x 20 Airstop® tyres front, 10J x 20 Airstop® tyres rear.	ZR3	–	–	£2,600.00	£3,120.00
20 inch ‘Solna’ bi-colour alloy wheels , 8J x 20 Airstop® tyres front, 10J x 20 Airstop® tyres rear.	ZR5	–	–	£2,600.00	£3,120.00
Airstop All-Season tyres.	81V	£145.00	£174.00	–	–
Safety and Security					
Auto-dimming rear view mirror.	4L6	£55.00	£66.00	£55.00	£66.00
Driver Assistance Package Plus. Rear-view camera (KA2), Surround lighting in door area, with logo projection in door area (1J2), Leatherette wrapped multi-functional steering wheel with touch control (2ZL), Gloss Black electrically heated, adjustable and folding door mirrors (6FG/6YD), Semi-automated driving assistance Travel Assist including lane keeping system Lane Assist and Emergency Assist (6I6), Lane change system Side Assist (79H), Adaptive Cruise Control ACC (8T3).	ZL5	£1,375.00	£1,650.00	●	●
Proactive passenger protection system in combination with Autonomous Emergency Braking Front Assist. Includes 3-point seat belts in front, with pretensioner and height adjustment with addition of lap pretensioner.	7W2	£140.00	£168.00	£140.00	£168.00

● Standard – Not available ○ At no extra cost

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Options (continued)

Safety and Security (continued)	PR Code	Commerce		Commerce Plus	
		Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
Side and curtain airbags for driver and front passenger, centre airbag in front. Only in combination with Standard seats in front with manual height adjustment (deselection of 2-seater bench) (ZS5), and Heated front seats (4A3) at an additional cost.	6C2	£115.00	£138.00	£115.00	£138.00
Swerve support and oncoming vehicle braking when turning.	4G3	£135.00	£162.00	£135.00	£162.00
Tailgate power latching.	4E7	£440.00	£528.00	£440.00	£528.00
4 Remote folding keys.	8QM	£65.00	£78.00	£65.00	£78.00
Exterior					
Body-coloured bumpers.	2JG	£105.00	£126.00	●	●
IQ. Light Package. Includes Illuminated light band between headlights (UD3), Advanced high-beam control (8G4), LED Matrix dipped and main beam headlights with Poor Weather light and entry lighting (8IV), Dynamic headlight range control with dynamic cornering light (8Q5). When ordered in combination with Keyless Advance with SAFELOCK (ZG2), this forces Illuminated light band between headlights and illuminated door handles (UD2) at an additional cost (Basic exc. VAT £75.00, Total RRP inc. VAT £95.00).	PD3	£1,265.00	£1,518.00	–	–
	PD3	–	–	£1,340.00	£1,608.00
IQ. Light Package. Includes Illuminated light band between headlights and illuminated door handles (UD2), Advanced high-beam control (8G4), LED Matrix dipped and main beam headlights with Poor Weather light and entry lighting (8IV), Dynamic headlight range control with dynamic cornering light (8Q5).	8VP	£155.00	£186.00	£155.00	£186.00
LED rear light clusters with dynamic sequential indicators. Only in combination with Tailgate with window aperture (3RC) at no additional cost.	3RC	○	○	○	○
Tailgate with window aperture.					

● Standard – Not available ○ At no extra cost

Where additional equipment is required by chosen options, this will be at additional cost. See the relevant option for recommended pricing or consult your local authorised Van Centre. Some options may not be compatible with other options. To check the availability of your chosen options, please use our configurator or consult your local authorised Van Centre.

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Finance, insurance, servicing and warranties

Finance¹ and insurance.³

When it comes to paying for your van, we’ve got options including Contract Hire and Finance Lease, or Hire Purchase. We can also offer you competitive insurance with lots of features and benefits included as standard.

A choice of packages.²

Whether you prefer to lease your vehicles, with none of the concerns of ownership and the freedom to change models easily, or purchase outright to own the vehicle that’s perfect for your business, we’re here to help you consider your options.

You can go flexible, by choosing a payment plan that suits your finances, with options to reduce your monthly costs and your repayment period. Or choose a fixed monthly price that allows you to budget confidently for the longer term.

You can even include your road tax and servicing costs to arrive at one simple, all-inclusive payment. For more information, pick up a finance brochure, or ask at your Van Centre.

Volkswagen Commercial Vehicle Van Insurance.³

Annual Insurance

Comprehensive van insurance, designed specifically for Volkswagen Commercial Vehicles, to offer you maximum convenience with minimum hassle – just as you’d expect.

If you take out a new Volkswagen Commercial Vehicle Van Insurance policy you will receive the following benefits at no additional cost:

- All repairs are carried out by Volkswagen Trained Technicians in Volkswagen Authorised Repairers
- Volkswagen Genuine Parts and accessories (excludes windscreen claims)
- Courtesy van while yours is being repaired
- our electric van’s battery is covered, whether it is owned or leased, if it becomes damaged as a result of an insured incident
- In the event of accidental damage, fire or theft, we’ll cover your electric charging cables and your home charger. We will also cover accidents caused by any electric charging cables, when attached to your van.
- Cover for the full cost of repairs to chips or other small damage to your windscreen
- Up to 90 days’ foreign travel cover, when using your van abroad in Europe
- Up to £250 cover for personal belongings that are lost or damaged following an accident, fire or theft

For more information or to get a quote, call us on: **0345 877 6355**

We’re available Monday to Friday 9am-6pm.

Alternatively, visit: **www.insurewithvwcv.co.uk/van-insurance**.

Roadside Assistance.

We understand the need to keep you mobile. That’s why all new vans come with three-year, unlimited mileage roadside cover. Should the unexpected happen, one call gets you straight through to a team trained to help you through any breakdown or accident. Supporting you every day will be a team of vehicle technicians, fully-trained by Volkswagen and carrying the latest diagnostic equipment, specialist tools and parts.

Assistance benefits include:

- Assistance at home, by the roadside or place of work.
- Recovery to your preferred location.
- Onward travel, for you and your cargo.
- Cover 24 hours a day, 365 days a year.
- Free cover for three years (on new vehicles).
- Unlimited mileage.
- European cover.
- Option to extend cover beyond three years.

Warranties.

You can count on us long after you purchase your ID. Buzz Cargo, thanks to its comprehensive three-year, 100,000 mile warranty. You choose Volkswagen because your business depends on it, year in, year out. While your ID. Buzz Cargo is under warranty, we’ll fix any defect in manufacture or workmanship free of charge, even if you purchase and service the vehicle at different Van Centres. Some exclusions apply and the vehicle must be cared for using the guidance in your owner’s manual.

For more detail, please visit: **www.volkswagen-vans.co.uk/en/buy-a-van/offers/after-sales-offers.html**

Factory extended warranty.

You can also extend your warranty beyond the three-year, 100,000 mile period, choosing either Comprehensive or Major Component cover, as a one-off or monthly payment.

For more detail of cover levels, along with terms and conditions, please visit: **www.volkswagencvwarranty.co.uk** where you’ll also be able to obtain a quote and purchase a Factory extended warranty.

Paint and body warranty.

Your ID. Buzz Cargo’s exterior paintwork is covered against manufacturing defects for a period of three years, while its body sections and panels are covered against rusting through from the inside for twelve years. Some exclusions apply and the vehicle must be cared for using the guidance in your owner’s manual.

Vehicle home charging.

Home charging using a domestic socket will depend on the condition and suitability of the wiring in your home. Always consult a qualified electrician before charging when using a domestic socket for the first time, or, if the socket is to be used as the primary source of charging. Domestic sockets on the same circuit as other appliances, particularly those in frequent use, will draw additional amperage which may result in a breaker switch being ‘tripped’. Establishing a separate circuit for home charging will help ensure your electric vehicle is supplied with a consistent, uninterrupted current. For optimum charging, we recommend installing an electric vehicle charging point at home.

The Van Centre network.

Our **dedicated Van Centre network** is at the core of everything we do and is always there to help. As a separate brand within the Volkswagen Group, it makes sense to make use of your nearest Van Centre – it’s full of experts who understand your vehicle better than anyone else and can help you to get the most out of it.

Over **65 Van Centres** and **30 Authorised Repairers**, means you’re only around 45 minutes on average from our door.

Battery warranty.

A guarantee for eight years or 100,000 miles/160,000 km (whichever is soonest), on all material or manufacturing defects.

Gradual reduction in battery capacity over times is integral to the nature of the component, and does not represent a defect under the terms of this guarantee, as long as the reduction in capacity is not in excess of the value specified for this vehicle in the owner’s manual.

With the exception of the warranty term, all warranty conditions stipulated by the Volkswagen retailer selling the vehicle (prerequisites, criteria for freedom from defects, exclusions, settlement of claims, entry into force and start of extended warranty term, scope of application etc.) also apply to the high voltage battery.

1 Volkswagen Commercial Vehicles Insurance and Volkswagen Commercial Vehicle Financial Services are trading names of Volkswagen Financial Services (UK) Limited, Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR, which is authorised and regulated by the Financial Conduct Authority (FCA). Registered in England and Wales number: 2835230. Volkswagen Financial Services (UK) Limited financial services register number is 311988.
2 An offer of finance depends on certain conditions. Finance subject to status. Available to 18s and over. Terms and conditions apply. Volkswagen Commercial Vehicle Financial Services.
3 Volkswagen Commercial Vehicle Insurance is arranged by U K Insurance Business Solutions Limited and is underwritten by U K Insurance Limited. Calls may be recorded. Volkswagen Commercial Vehicle Financial Services is a trading name of Volkswagen Financial Services (UK) Limited ("VWFS UK"), registered in England and Wales No.2835230 (registered office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR). Until 31st October 2022 Volkswagen Insurance Service (Great Britain) Ltd operates as an appointed representative of VWFS UK, after this date all references to Volkswagen Insurance Service (Great Britain) Ltd should instead be read as VWFS UK. VWFS UK is authorised and regulated by the Financial Conduct Authority. VWFS UK and U K Insurance Limited are not part of the same corporate group.

The new ID. Buzz Cargo	Equipment	Infotainment and connectivity	Paint and upholstery	Wheels	Technical information	Price list	Finance, insurance, servicing and warranties
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The ID. Buzz Cargo

This brochure supersedes all previous publications.

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www.volkswagen-vans.co.uk

Please note: Screen technology does not allow exact reproduction of the paint and upholstery colours. Some of the vehicles shown are European specification and may be fitted with optional equipment or accessories that are available at extra cost, or do not reflect current specification. All data and specifications are in accordance with information available at the time of publication and are subject to change without notice. Vehicles not currently in UK stock and customer order vehicles may take a number of weeks for delivery. Certain combinations of vehicle specifications and factory-fitted options are not compatible and therefore all orders received are subject to confirmation. Models, factory fitted-options and paint and upholstery options are subject to availability. Please check details and availability with an authorised Volkswagen Van Centre at the time of ordering.