

## **Mobile Service Clinics**



### Driving down downtime

At Volkswagen Commercial Vehicles we understand you need a fleet that your customers and drivers can rely on. One that's always on the road, not in the workshop.

That's why we've set up our Mobile Service Clinic, which provides remote servicing at your place of work by a fully qualified VW technician.

By working around your work schedule we'll help maximise your uptime saving you invaluable money and inconvenience. **And that's really just for starters.** 

Our Mobile Service Clinic can also ensure your fleet has all the latest software updates installed, not to mention carry out a host of services and inspections right on your doorstep. **No fuss, no faff – just everything you need to keep your business moving.** 

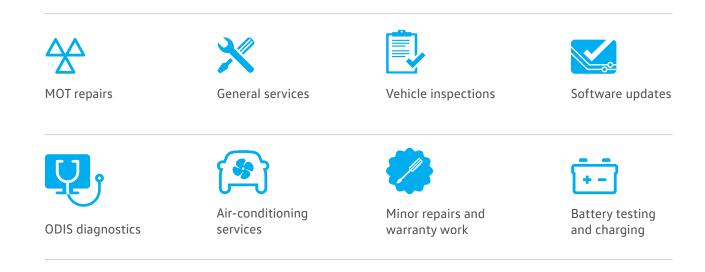


DID YOU KNOW?

Unscheduled downtime can cost fleet operators **over £600** a day.

### Lightening the load

Mobile servicing is constantly changing thanks to new technologies. With our expanding fleet of modified Crafter vans, we continue to use this technology to offer better, more advanced services. In addition to a free **29-point vehicle health check,** here are just some of the remote services we can provide:



### DID YOU KNOW?

Our Mobile Service Clinic is a **one-stop-shop on the go**, as we cover all makes and models.

# **Staying miles ahead** by staying put

Service delivery promises have never been more important. In a review-led world, customers like to click 'like' on those they trust to keep their word. We make sure your fleet is in the best possible condition, and always available, so you can keep your five-star record, and star customers.

Here's how our Mobile Service Clinic keeps you in the driving seat:



Make significant savings by reducing driver and vehicle downtime



Access to fully trained and qualified VW technicians



Get on-site servicing and inspections as and when you need them



A mobile one-stop-shop covering all commercial vehicles

**DID YOU KNOW** 



The Mobile Service Clinic forms part of our **'Working With You'** initiative to reduce costly downtime.

## **Taking care** of business

We're constantly striving to maximise uptime and boost profits for all of our customers. See for yourself, in some of the feedback we've already received:



Since we've started to use your service I've been impressed with the availability of your team and the extensive knowledge of your mechanics. From a customer's point of view, you've already saved us a fair amount of time and money in regards to your mechanics picking up faults.

**T** Brown

We've now received these services from you on several occasions and I'm a fan of the service and feel that any fleet would benefit from this offering. However, what's impressed me more are your techs! They were polite, professional, on time, methodical, organised and very well presented. You guys should be very proud of what you have achieved with this service

Fleet Manager, Net-a-Porter

Please say a huge thank you to your mobile technician Stephen. To be fair to him, we would be in deep water without his assistance – top men like him are so hard to find these days. Long may our relationship continue.

**GE** Capital

## Ready when you are

For more information, **speak to your local Van Centre**